

## CAUSE NO. D-1-GN-14-005114

JAMES STEELE, et al., <i>Plaintiffs</i>	§	IN THE DISTRICT COURT OF
	§	
	§	
VS.	§	TRAVIS COUNTY, TEXAS
	§	
GTECH CORPORATION, <i>Defendant</i>	§	201 <sup>ST</sup> JUDICIAL DISTRICT

**GTECH'S MOTION TO QUASH INTERVENORS' AMENDED NOTICE TO TAKE  
DEPOSITION BY WRITTEN QUESTIONS TO THE TLC,  
OBJECTIONS TO PRODUCTION OF CERTAIN REQUESTED DOCUMENTS, AND  
MOTION FOR PROTECTIVE ORDER AND SUPPORTING AFFIDAVIT**

Intervenors Andrea Hiatt, Kendra Lowery, Ronda Matthias, Terry Matthias, James Nettles, Melissa Nettles, and Jovito P. Pereira (the "Hiatt Intervenors") have served the Texas Lottery Commission (the "TLC") with an Amended Notice to Take Deposition by Written Questions (the "Subpoena") which includes an extensive request for the TLC to provide various categories of documents numbered 1 through 24. GTECH objects and moves for protection and to quash the subpoena with respect to requests 1, 2, 17, 18, 19, 20, 22 and 23.

Intervenors' Subpoena seeks to have the TLC produce Defendant GTECH Corporation's ("GTECH") trade secret and other confidential documents, the disclosure of which would *compromise both the security of the Texas Lottery computer system and compromise GTECH's trade secrets and confidential information*. Intervenors have requested documents which include the *architecture of the Texas Lottery Server Infrastructure* developed by GTECH, as well as other trade secret, Lottery security-related information and other confidential and proprietary information developed by and belonging to GTECH.

Such documents are the trade secrets and confidential, proprietary business information of GTECH and protected from disclosure by Texas law, the Texas Public Information Act, and

the Texas State Lottery Act, including, but not limited to the Texas Government Code Title 5,A; Chapter 552, C; Section 552.101, 102, 104, 110; and Texas Rule of Evidence 507.

Accordingly, to protect the security of the Texas Lottery and to protect its own trade secrets and confidential and proprietary business information, GTECH files this Motion to Quash Intervenor's Amended Notice of Intention to Take Deposition by Written Questions of the TLC, Objections to Production of Certain Requested Documents, and Motion for Protective Order and supporting Affidavit of Joseph Lapinski attached as **Exhibit 2**, and respectfully shows as follows:

### **I.** **BACKGROUND**

1. GTECH performs certain contractual duties to the TLC relating to the operation of the Texas Lottery, including designing and operating a highly secure computer system and related confidential processes and procedures. The information subpoenaed by Intervenor is of the most sensitive and confidential nature and its release would compromise the safety and security of the Texas Lottery Server and of GTECH's trade secrets and confidential information.

2. Intervenor has joined a lawsuit relating to the sale of certain scratch-off tickets by the TLC known as the "Fun 5's" scratch-off game. The essence of Intervenor's complaints are that the graphic design and instructions of the Fun 5's Scratch-off tickets caused these Intervenor to believe they had winning tickets, when in fact they did not have winning tickets.

3. The Hiatt Intervenor has served the TLC with an Amended Notice of Intention to Take Deposition by Written Questions to Non-Party the TLC (the "Notice"). A true and correct copy is attached as **Exhibit 1**.

4. The Hiatt Intervenor seeks overly broad categories of documents, many of which are not only highly confidential trade secrets and Lottery security features and processes, but are also irrelevant and not calculated to lead to the discovery of admissible evidence.

5. The requested documents include highly confidential, proprietary and sensitive security, strategic, financial and computer architecture and infrastructure information.

6. The requested documents are all covered by confidentiality provisions between the TLC and GTECH.

7. The TLC and GTECH have a very lengthy and extremely detailed compilation of agreements totaling thousands of pages. Intervenor already has access to significant and very informative non-trade secret and non-confidential portions of these agreements as they are posted on the TLC's public website and have already been produced by GTECH. *See* [www.TxLottery.org](http://www.TxLottery.org).

8. These Intervenor has previously requested these same trade secrets, Lottery security-related and confidential portions of the agreements and GTECH has objected and not produced those portions.

9. By way of example, attached as **Exhibit A** to the Lapinski Affidavit, is the "Table of Contents" to the detailed portions of the agreements between the TLC and GTECH. Many of these Contractual Terms and Conditions have been made public on the TLC's website. However, many portions of these Terms and Conditions contain confidential and proprietary business, trade secret and security information which have not been made public. Also, as is obvious from the titles in **Exhibit A**, a significant portion of this subpoenaed information is totally irrelevant to any issue in this lawsuit.

10. Attached as **Exhibit B** to the Lapinski Affidavit is a true and correct copy of “GTECH Corporation’s Confidential Documentation Table” which is also a part of the agreements between the TLC and GTECH.

11. Attached as **Exhibit C** to the Lapinski Affidavit is a true and correct copy of two redacted pages that are included in the confidential and trade secret portion of the agreements between the TLC and GTECH. There is a large volume of detailed trade secret information and security processes regarding the Systems Engineering, Systems Architecture, Enterprise Architecture and the “Texas Lottery Server Infrastructure” included in the documents which Intervenors have subpoenaed.

12. The confidential information, Lottery security processes and trade secrets contained in GTECH’s proposal became a part of the contract between the TLC and GTECH. This information is not known outside of GTECH’s business, except on a very limited basis where such limited disclosure has been made to customers and consultants of GTECH subject to written or other obligations of confidentiality.

13. This confidential information and trade secrets are not publicly available and are neither obtainable nor readily ascertainable anywhere outside of GTECH. They represent a very valuable portion of GTECH’s computerized lottery system knowledge acquired over many years of research, development, experience and testing and as a result of GTECH’s investment of substantial resources in terms of both time and money. This information could not be re-created by another company absent a similar research and development effort, including a similar significant investment of time and financial resources.

14. Obtaining access to this confidential and trade secret information would be of great but unfair benefit to GTECH’s competitors in the computerized lottery industry, and its



disclosure to such competitors would substantially harm GTECH's competitive position in that industry.

15. GTECH expends significant resources to maintain the confidentiality of its trade secrets and other confidential information. GTECH employees are required to enter into a nondisclosure agreement with GTECH upon commencement of their employment. GTECH's confidential and trade secret information is disseminated inside GTECH only on a "need to know" basis.

16. Furthermore, the release of GTECH's confidential and trade secret information would compromise the security of the Texas Lottery as such information constitutes and affects security plans and procedures of the TLC and GTECH designed to ensure the integrity and security of the operation of the Texas Lottery.

#### **INTERVENORS' REQUESTED DOCUMENTS FROM THE TLC**

GTECH objects to and moves to quash the following documents requested by Intervenor from the TLC:

1. Produce all Contracts in effect between September 1, 2013, and the present, which governed the Texas Lottery Commission's relationship with GTECH Corporation. This request includes all portions of said Contracts, not just the portions that are publicly available on your website.

**OBJECTIONS:** Objection and move to quash to the extent it calls for the production of GTECH's confidential, proprietary, Lottery security-related information and trade secret information.

2. Produce all non-privileged Documents that relate to, refer to, or reflect Communications between you and GTECH Corporation regarding Instant Game No. 1592.

**OBJECTIONS:** Objection and move to quash to the extent this request calls for documents which are GTECH's confidential, proprietary, Lottery security-related information and trade secret information.

17. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect drafts of the Working Papers for Game No. 1592.

**OBJECTIONS:** Objection and move to quash to the extent this calls for the production of GTECH's confidential, proprietary, Lottery security-related information and trade secret information.

18. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect comments, questions, or changes made by the staff of the Texas Lottery Commission to drafts of the Working Papers for Game No. 1592.

**OBJECTIONS:** GTECH incorporates by reference its objections motion to quash to Request no. 17 the same as if fully set forth herein.

19. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect the Final Working Papers for Game No. 1592.

**OBJECTIONS:** GTECH incorporates by reference its objections and motion to quash to Request no. 17 the same as if fully set forth herein.

20. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect the Executed Final Working Papers for Game No. 1592.

**OBJECTIONS:** GTECH incorporates by reference its objections and motion to quash to Request no. 17 as if fully set forth herein.

22. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect the development of Game No. 1592.

**OBJECTIONS:** Objection: GTECH objects and moves to quash to the extent this request is overly broad, burdensome, seeks irrelevant documents or documents not reasonably calculated to lead to the discovery of admissible evidence. GTECH further objects to the extent this seeks GTECH's confidential, proprietary, trade secret privileged information or Lottery system security information.

23. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect the design of Game No. 1592.

**OBJECTIONS:** GTECH incorporates by reference its objections motion to quash to Request no. 22 the same as if fully set forth herein.

**II.**  
**LEGAL AUTHORITIES, OBJECTIONS AND GROUNDS TO QUASH**

1. **Texas Rule of Evidence 507** places a very high bar on persons seeking the disclosure of trade secrets. Indeed:

A person has a privilege to refuse to disclose and to prevent other persons from disclosing a trade secret owned by the person, unless the court finds that non-disclosure will tend to conceal fraud or otherwise work injustice. *See* Tex. R. Evid. 507(a).

Furthermore:

If a court orders a person to disclose a trade secret, it must take any protective measure required by the interests of the privilege holder and the parties and to further justice. *See* Tex. R. Evid. 507(c).

2. In *John Paul Mitchell Systems v. Randall Food Markets, Inc.*, 17 S.W.3d 721, 738 (Tex. App.—Austin 2000), the Austin Court of Appeals held that a trade secret is:

any formula, pattern, device or compilation of information which is used in one’s business and presents an opportunity to obtain an advantage over competitors who do not know or use it.

(quoting the Texas Supreme Court from *Computer Assocs. Int’l, Inc. v. Altai, Inc.* 918 S.W.2d 453, 455 (Tex. 1994)).

3. Texas courts consider six factors to determine whether information is protected as a trade secret: (1) the extent to which the information is known outside of his business; (2) the extent to which it is known by employees and others involved in his business; (3) the extent of the measures taken by him to guard the secrecy of the information; (4) the value of the information to him and his competitors; (5) the amount of effort or money expended by him in developing the information; (6) the ease or difficulty with which the information could be properly acquired or duplicated by others.” *See John Paul Mitchell Systems*, 17 S.W.3d at 738.

Each of these factors have been satisfied by the testimony and exhibits included in the Lapinski Affidavit attached as **Exhibit 2**.

4. Once it is established that information is a trade secret, the burden shifts to the party seeking disclosure to show that disclosure is necessary to fairly adjudicate their claims. *See John Paul Mitchell Systems*, 17 S.W.3d at 738.

5. Trade secrets should **only** be disclosed when the information is both “material and necessary to the litigation and unavailable from any other source.” *Id.* at 738-39 (quoting *Automatic Drilling Machs., Inc. v. Miller*, 515 S.W.2d 256, 259 (Tex. 1974)).

6. The party seeking disclosure must describe **with particularity how the information is required to reach conclusions** in the case. *Id.* The requested information must be *necessary*, not merely useful. *Id.*

7. Furthermore, the Texas Legislature has enacted 16 TAC § 401.501 to protect and prevent the security of the Lottery’s computer infrastructure which was designed by GTECH from being compromised by disclosure to third parties. This statute states:

The Texas Lottery Commission considers security and integrity to be every agency employee’s responsibility. The security of the Texas Lottery Commission shall be developed and administered by agency’s Security Division. The Security Division shall develop and maintain an internal security plan. The agency’s security plan and other security procedures shall be designed to ensure the integrity and security of the operation of the Lottery and, to the extent that they are not inconsistent with Texas Open Records law, Texas Government Code, Chapter 552, are exempt from disclosure to the public.

TEX. ADMIN. CODE tit. 16, § 401.501

8. GTECH objects because the Hiatt Intervenors are seeking to discover documents which include highly confidential trade secrets, Lottery security information, proprietary information, and irrelevant documents not calculated to lead to the discovery of admissible evidence.

9. Additionally, as to the documents requested by Intervenor from the TLC, GTECH incorporates by reference each of the objections listed on **Exhibit B** to the Lapinski Affidavit, attached hereto as **Exhibit 2**.

10. The non-website published portions of the contracts between GTECH and the TLC requested in Intervenor's Document Request No. 1 are irrelevant to any issue in this lawsuit nor are they calculated to lead to the discovery of admissible evidence. As demonstrated by the "Table of Contents" attached as **Exhibit A** to the Lapinski Affidavit, most categories of documents sought by Intervenor's Request No. 1 have no relevance to any of Intervenor's claims.

11. For the reasons set forth above, Movant GTECH objects to the Notice and the documents requested and moves for a protective order and moves to quash as to Requested Documents numbers 1, 2, 17, 18, 19, 20, 22 and 23 for the following reasons:

a. The above cited discovery requests seek confidential, proprietary trade secret information and computer infrastructure information that, if released, would be detrimental to the best interests of the citizens of Texas, the TLC and GTECH, and for which there is no equitable or compelling reason to produce these documents. They have *no* relevance to the claims asserted by Intervenor.

b. The subpoenaed documents seek to force the disclosure by the TLC of confidential, sensitive, trade secret, Lottery security information, and other proprietary information which is the property of GTECH for which there is no equitable or compelling reason.

c. Thus, GTECH asks that the Court sustain these objections and grant a protective order for each of the reasons provided above and order that said Notice be quashed as to

Document request numbers 1, 2, 17, 18, 19, 20, 22 and 23. Alternatively, should the Court order that all or a portion of the discovery be allowed, GTECH respectfully requests the Court to first review the requested documents *in camera* to determine whether all or any portion should be produced to the Hiatt Intervenors.

WHEREFORE, PREMISES CONSIDERED, GTECH respectfully requests that this Court sustain the foregoing objections, grant a Motion for Protective Order, and enter an Order quashing the Hiatt Intervenors' Notice as to Document request numbers 1, 2, 17, 18, 19, 20, 22 and 23. In the alternative, should the Court deny this Motion for Protective Order in whole or in part, GTECH respectfully requests that the Court first review the documents *in camera* to determine if they should be produced to the Hiatt Intervenors and for such other and further relief, both at law and in equity, that this Court deems just and proper.

Respectfully submitted,

REED SMITH, LLP

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ATTORNEYS FOR DEFENDANT  
GTECH CORPORATION

## CERTIFICATE OF SERVICE

I certify that a true and correct copy of the foregoing document was served on the following counsel of record on this 5<sup>th</sup> day of May, 2015:

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Kenneth E. Broughton

No. D-1-GN-14-005114

JAMES STEELE, ET AL.	:	IN THE 201ST JUDICIAL
VS.	:	
GTECH CORPORATION, Defendant,	:	
ANDREA HIATT, KENDRA LOWERY, RONDA	:	DISTRICT COURT OF
HATTHIAS, TERRY MATTHIAS, JAMES	:	
NETTLES, MELISSA NETTLES, AND	:	
JOVITO P. PERIERA, Intervenor	:	TRAVIS COUNTY, TEXAS

**AMENDED NOTICE OF INTENTION  
TO TAKE DEPOSITION BY WRITTEN QUESTIONS**

To the parties by and through their attorneys of record: Andrew G. Khourey (KHOURY LAW FIRM), Clinton E. Wells, Jr. (MCDOWELL WELLS, L.L.P.), Kenneth E. Broughton, Francisco Rivero and Arturo Munoz (REED SMITH, LLP), Leroy Bernardo Scott (SCOTT ESQ), Manfred Sternberg, Jr. (MANFRED STERNBERG & ASSOCIATES, P.C.) and Richard L. LaGarde and Mary Ellis LaGarde (LAGARDE LAW FIRM, P.C.), James D. Hurst (JAMES D. HURST, P.C.), and the non-party witness listed below.

You will please take notice that twenty (20) days from the service of a copy hereof with attached questions, a deposition by written questions will be taken of Custodian of Records for:

**TEXAS LOTTERY COMMISSION (BUSINESS)**  
c/o Executive Director, Mr. Gary Grief  
611 E. 6th Street  
Austin, TX 78701

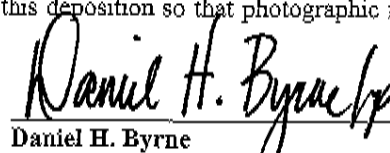
before a Notary Public for **THE LEGAL CONNECTION, INC.**  
7103 Oak Meadow, Suite A  
Austin, TX 78736  
512.892.5700 Fax 512.892.5703

or its designated agent, which deposition with attached questions may be used in evidence upon the trial of the above-styled and numbered cause pending in the above named court. Notice is further given that request is hereby made as authorized under Rule 200 and 205, Texas Rules of Civil Procedure, to the officer taking this deposition to issue a subpoena duces tecum and cause it to be served on the witness to produce any and all records as described on the attached questions and/or Exhibit(s) and any other such record in the possession, custody or control of the said witness, and every such record to which the witness may have access, pertaining to:

**GTECH CORPORATION**

and to turn all such records over to the officer authorized to take this deposition so that photographic reproductions of the same may be made and attached to said deposition.

BY:



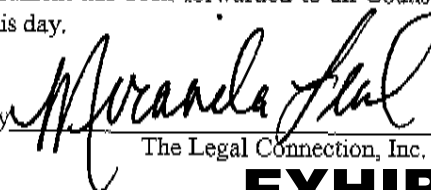
Daniel H. Byrne  
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512-476-2020 Fax 512-477-5267  
Attorney for Intervenor  
SBN: 03565600

**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing instrument has been forwarded to all Counsel of Record by hand delivery, FAX, and/or certified mail, return receipt requested, on this day.

Dated: April 6, 2015

by



The Legal Connection, Inc.

Order No. 7813

**EXHIBIT 1**



No. D-1-GN-14-005114

JAMES STEELE, ET AL.	:	IN THE 201ST JUDICIAL
VS.	:	
GTECH CORPORATION, Defendant,	:	
ANDREA HIATT, KENDRA LOWERY, RONDA	:	DISTRICT COURT OF
HATTHIAS, TERRY MATTHIAS, JAMES	:	
NETTLES, MELISSA NETTLES, AND	:	
JOVITO P. PERIERA, Intervenor	:	TRAVIS COUNTY, TEXAS

**AMENDED DIRECT QUESTIONS TO BE PROPOUNDED TO THE WITNESS**

Custodian of Records for: **TEXAS LOTTERY COMMISSION**  
Records Pertaining To: **GTECH CORPORATION**  
Type of Records: **PLEASE SEE ATTACHED EXHIBIT "A"**

1. Please state your full name, title of your position or job, by whom you are employed, and the business address.

Answer: \_\_\_\_\_

2. Are you the custodian of records for **TEXAS LOTTERY COMMISSION**?

Answer: \_\_\_\_\_

3. Did you receive a subpoena for the production of records and other documents pertaining to **GTECH CORPORATION**?

Answer: \_\_\_\_\_

4. Has **TEXAS LOTTERY COMMISSION** made or caused to be made any memoranda, reports, records, photographs, or data compilations, as outlined in the subpoena duces tecum, pertaining to **GTECH CORPORATION**?

Answer: \_\_\_\_\_

5. Were the entries made on these memorandum, reports, records, notes, photographs, or data compilations made at the time or shortly after the time of the transaction recorded by these entries?

Answer: \_\_\_\_\_

6. Are these memorandum, reports, records, notes, photographs, or data compilations under your care, supervision, direction, custody and/or control?

Answer: \_\_\_\_\_

7. Please state whether it was in the regular course of business of **TEXAS LOTTERY COMMISSION** for an employee, representative, or person with knowledge of the acts or events recorded to make the record or transmit information thereof to be included in such record?

Answer: \_\_\_\_\_

8. Please hand to the Officer taking this deposition exact duplicates of the RECORDS pertaining to **GTECH CORPORATION** or the originals thereof for attachment to this deposition. Have you now provided the records and documents requested, including those that may be on microfilm or in any electronic or other storage medium? If not, identify for the Notary Public the records and documents you did not produce and explain why you did not produce them.

Answer: \_\_\_\_\_

9. Are the copies which you have handed to the Officer taking this deposition true and correct copies of such memoranda, reports, records, notes, photographs, or data compilations kept by **TEXAS LOTTERY COMMISSION**?

Answer: \_\_\_\_\_

10. Were such memoranda, reports, records, notes, photographs, or data compilations kept in the regular course of business of **TEXAS LOTTERY COMMISSION**?

Answer: \_\_\_\_\_

11. Was it in the regular course of business of **TEXAS LOTTERY COMMISSION** for a person with knowledge of the acts, events, conditions, opinions, or diagnoses, recorded to make the memoranda, reports, records, notes, photographs, or data compilations, or to transmit information thereof to be included in such records?

Answer: \_\_\_\_\_

12. Was the method of preparation of these records trustworthy?

Answer: \_\_\_\_\_

13. Are the originals of such records a permanent part of the records of **TEXAS LOTTERY COMMISSION**? If not, why not?

Answer: \_\_\_\_\_

14. Are there any other locations where records or documents pertaining to **GTECH CORPORATION** would be kept by **TEXAS LOTTERY COMMISSION**? If yes, please identify the name and address of that location, if known.

Answer: \_\_\_\_\_

15. In the event no records can be found, or a portion of the records cannot be found, are there document archives (i.e., microfiche), document retention or destruction policies which explain their absence? If yes, please identify who has knowledge of those archives or policies for **TEXAS LOTTERY COMMISSION**.

Answer: \_\_\_\_\_

16. Are the records attached clear, legible and the best possible copies available? If any of the copies attached are of poor quality, please explain why.

Answer: \_\_\_\_\_

\_\_\_\_\_  
WITNESS (Custodian of Records)

Before me, the undersigned authority, on this day personally appeared \_\_\_\_\_, known to me to be the person whose name is subscribed to the foregoing instrument in the capacity therein stated, who being first duly sworn, stated upon his/her oath that the answers to the foregoing questions are true and correct. I further certify that the records attached hereto are exact duplicates of the original records.

SWORN TO AND SUBSCRIBED before me this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_.

\_\_\_\_\_  
NOTARY PUBLIC

My Commission Expires: \_\_\_\_\_

# EXHIBIT "A"

## DEFINITIONS

The following definitions shall have the following meanings, unless the context requires otherwise:

1. "You" or "your" means the Texas Lottery Commission as well as its present and former officers, agents, and employees.
2. "Communication" means any disclosure, transfer, or exchange of information or opinion, however made.
3. "Document" means all written, typed, or printed matter and all magnetic, electronic, or other records or documentation of any kind or description in your actual possession, custody, or control, including those in the possession, custody, or control of any and all present or former directors, officers, employees, consultants, accountants, attorneys, or other agents, whether or not prepared by you, that constitute or contain matters relevant to the subject matter of the action. "Document" includes, but is not limited to, the following: letters, reports, charts, diagrams, correspondence, telegrams, memoranda, notes, records, minutes, contracts, agreements, records or notations of telephone or personal conversations or conferences, interoffice communications, e-mail, microfilm, bulletins, circulars, pamphlets, photographs, faxes, invoices, tape recordings, computer printouts, drafts, résumés, logs, and worksheets.
4. "Electronic or magnetic data" means electronic information that is stored in a medium from which it can be retrieved and examined. The term refers to the original (or identical duplicate when the original is not available) and any other copies of the data that may have attached comments, notes, marks, or highlighting of any kind. Electronic or magnetic data includes, but is not limited to, the following: computer programs; operating systems; computer activity logs; programming notes or instructions; e-mail receipts, messages, or transmissions; output resulting from the use of any software program, including word-processing documents, spreadsheets, database files, charts, graphs, and outlines; metadata; PIF and PDF files; batch files; deleted files; temporary files; Internet- or web-browser-generated information stored in textual, graphical, or audio format, including history files, caches, and cookies; {continue listing examples as necessary}; and any miscellaneous files or file fragments. Electronic or magnetic data includes any items stored on magnetic, optical, digital, or other electronic-storage media, such as hard drives, floppy disks, CD-ROMs, DVDs, tapes, smart cards, integrated-circuit cards (e.g., SIM cards), removable media (e.g., Zip drives, Jaz cartridges), microfiche, punched cards, etc. Electronic or magnetic data also includes the file, folder, tabs, containers, and labels attached to or associated with any physical storage device with each original or copy.

5. "Fun 5's" refers to the scratch-off game referred to by the Texas Lottery as Instant Game # 1592.
6. "Possession, custody, or control" of an item means that the person either has physical possession of the item or has a right to possession equal or superior to that of the person who has physical possession of the item.
7. "Person" means any natural person, corporation, firm, association, partnership, joint venture, proprietorship, governmental body, or any other organization, business, or legal entity, and all predecessors or successors in interest.
8. "Mobile device" means any cellular telephone, satellite telephone, pager, personal digital assistant, handheld computer, electronic rolodex, walkie-talkie, or any combination of these devices.
9. "Non-privileged" means documents not protected by the attorney-client privilege or the attorney work-product privilege as those privileges are currently defined by Texas law.
10. "Contract" means an oral or written agreement.

#### REQUESTED DOCUMENTS

1. Produce all Contracts in effect between September 1, 2013, and the present, which governed the Texas Lottery Commission's relationship with GTECH Corporation. This request includes all portions of said Contracts, not just the portions that are publicly available on your website.
2. Produce all non-privileged Documents that relate to, refer to, or reflect Communications between you and GTECH Corporation regarding Instant Game No. 1592.
3. Produce all non-privileged Documents that relate to, refer to, or reflect Communications between you and scratch-off ticket retailers regarding Instant Game No. 1592.
4. Produce all non-privileged Documents that relate to, refer to, or reflect Communications between you and persons or entities other than GTECH Corporation regarding Instant Game No. 1592.
5. Produce all non-privileged Documents that relate to, refer to, or reflect Communications internal to the Texas Lottery Commission regarding Instant Game No. 1592.
6. Produce all non-privileged Documents that relate to, refer to, or reflect the language appearing on the Fun 5's scratch-off ticket, including any drafts of said language.
7. Produce all non-privileged Documents that relate to, refer to, or reflect the instructions for Game 5 of the Fun 5's scratch-off game, including any drafts of said instructions.

8. Produce all non-privileged Documents that relate to, refer to, or reflect whether alternative language was considered for the language contained in the official game regulations for Instant Game No. 1592.
9. Produce all non-privileged Documents that relate to, refer to, or reflect whether alternative language was considered for the instructions for Game 5 printed on the Fun 5's tickets.
10. Produce all non-privileged Documents that relate to, refer to, or reflect whether any attempts were made to determine whether reasonable minds might differ as to the meaning of the instructions for Game 5 of the Fun 5's game.
11. Produce all non-privileged Documents that relate to, refer to, or reflect that there may be confusion regarding the meaning of the instructions for Game 5 of the Fun 5's game.
12. Produce all non-privileged Documents that relate to, refer to, or reflect complaints regarding Game 5 of the Fun 5's game.
13. Produce all non-privileged Documents that relate to, refer to, or reflect inquiries regarding Game 5 of the Fun 5's game.
14. Produce all non-privileged Documents that relate to, refer to, or reflect Communications between Texas legislators and the Texas Lottery Commission regarding the Fun 5's game.
15. Produce all non-privileged Documents that relate to, refer to, or reflect Communications regarding the closing of Instant Game No. 1592.
16. Produce a copy of the Texas Lottery Commission Lottery Operations Division Procedure LO-PD-018 effective March 29, 2012.
17. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect drafts of the Working Papers for Game No. 1592.
18. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect comments, questions, or changes made by the staff of the Texas Lottery Commission to drafts of the Working Papers for Game No. 1592.
19. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect the Final Working Papers for Game No. 1592.
20. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect the Executed Final Working Papers for Game No. 1592.
21. Produce any proposals for Game No. 1592 provided by GTECH Corporation to the Texas Lottery Commission.

22. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect the development of Game No. 1592.
23. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect the design of Game No. 1592.
24. Produce a copy of all non-privileged Documents that relate to, refer to, or reflect approval by the Texas Lottery Commission of Game No. 1592.

**FACSIMILE TRANSMISSION****TO: Kenneth E. Broughton, Francisco Rivero and Arturo Munoz****FROM: The Legal Connection, Inc.****DATE: April 6, 2015****Re: D-1-GN-14-005114; JAMES STEELE, ET AL. v. GTECH CORPORATION, Defendant;  
ANDREA HIATT, KENDRA LOWERY, RONDA MATTHIAS, TERRY MATTHIAS, JAMES  
NETTLES, MELISSA NETTLES AND JOVITO P. PERIERA, Intervenors****AMENDED WAIVER OF NOTICE AND REQUEST FOR COPIES OF RECORDS**

Our client, Daniel H. Byrne of FRITZ, BYRNE, HEAD & HARRISON, PLLC, has commissioned THE LEGAL CONNECTION, INC. ("TLC") to obtain records on GTECH CORPORATION from the following custodian(s) for use in the above referenced case. You will find a copy of the Notice of Intention to Take Deposition Upon Written Questions and said Questions attached thereto. Please indicate below if you will waive any objections thereto.

☐ I DO AGREE TO WAIVE THE NOTICE PERIOD. ☐ I DO NOT AGREE TO WAIVE THE NOTICE PERIOD.

TLC would like to offer you this opportunity to obtain a copy of the documents received from the Custodian(s) of Record listed below. If you choose to obtain copies (whether in paper or digital format), the cost will involve a \$60 base fee, \$20 delivery fee, and \$.35/page for exhibits/scans. If you would like the documents on CD in addition to a paper copy, an additional fee of \$25 will be charged for each CD provided. If supplemental records are received from the Custodian(s) of Record, you will not receive future notice of those supplemental records and your order below will stand.

Please indicate what type of copies (Paper or Digital or Both) you would like BY MARKING "Y" for "YES" OR "N" for "NO" beside each location below:

**PAPER      DIGITAL**

\_\_\_\_\_ **TEXAS LOTTERY COMMISSION (BUSINESS)**

Digital records will be provided in PDF format. If you checked "digital" above, please indicate how you want them provided to your office:

☐ CD      ☐ Emailed to this address : \_\_\_\_\_

Unless otherwise indicated, photographs, videotapes, audiotapes, medical imaging exhibits and CD duplications will be provided in the same format provided by the Custodian of Record and will incur additional charges.

**THE LEGAL CONNECTION, INC.** also offers direct billing to most insurance companies.

I agree that I and/or my firm will be responsible for payment of any copies of records ordered on this waiver. I acknowledge that invoices are due and payable within 30 days of receipt and that actions for collection of services are performable and payable in Travis County, Texas.

**RETURN TO:**

**THE LEGAL CONNECTION, INC.**

**ATTN: Miranda Leal**

**7103 Oak Meadow, Suite A**

**Austin, TX 78736**

**Phone: 512.892.5700**

**Fax: 512.892.5703**

**AGREED BY:**

\_\_\_\_\_  
**Kenneth E. Broughton, Francisco Rivero  
and Arturo Munoz**

**REED SMITH, LLP**

**811 Main, Suite 1700**

**Houston, TX 77002**

**713.469.3847 Fax 713.469.3899**

**Attorneys for Defendant**

**DATE: April 6, 2015**

**NOTE: RETURN OF THIS FORM IS REQUIRED WITHIN TEN (10) DAYS TO PROCESS YOUR REQUEST. ANY CANCELLATION OF THE ABOVE MUST BE IN WRITING. IF THE RECORDS HAVE ALREADY BEEN COPIED AND FEES INCURRED, THEN BILLING WILL BE PRORATED ACCORDINGLY.**

**Order No. 7813**



CAUSE NO. D-1-GN-14-005114

JAMES STEELE, et al.,  
Plaintiffs

VS.

GTECH CORPORATION,  
Defendant

§  
§  
§  
§  
§  
§  
§

IN THE DISTRICT COURT OF

TRAVIS COUNTY, TEXAS

201<sup>st</sup> JUDICIAL DISTRICT

**AFFIDAVIT OF JOSEPH LAPINSKI  
IN SUPPORT OF DEFENDANT GTECH'S  
MOTION TO QUASH, OBJECTIONS AND MOTION FOR PROTECTION**

STATE OF TEXAS           §  
                                      §  
COUNTY OF TRAVIS       §

BEFORE ME, the undersigned authority, personally appeared Joseph Lapinski whose name is subscribed hereto, and who, being by me duly sworn, stated as follows:

1.       “My name is Joseph Lapinski. I am over twenty-one (21) years of age, of sound mind, and fully competent to make this affidavit. I have personal knowledge of the facts stated herein, and they are all true and correct.

2.       I have been employed by GTECH to work in its Texas operations since March of 2000.

3.       The Texas Lottery Commission (“TLC”) as mandated and regulated by the Texas Legislature and Texas statute owns and operates the Texas Lottery. It is the TLC which issued the Fun 5’s scratch-off tickets at issue in this suit.

4.       The TLC alone decides which games will be issued to the public, determines and implements the rules governing scratch-off tickets and only the TLC awards cash for winning scratch-off tickets.

5.       At no time has GTECH ever sold any scratch-off tickets or operated the award center where winning scratch-off tickets are processed.

6.       The TLC owns the scratch-off ticket games that are sold by lottery ticket retailers. All retailers are licensed exclusively by the TLC.

7.       GTECH does not license any retailers of Texas scratch-off tickets, including the Fun 5’s scratch-off tickets at issue.

8.       GTECH has a very lengthy and extremely detailed series of contracts totaling thousands of pages with the TLC to fulfill its obligations to the TLC.

**EXHIBIT 2**

9. The non-proprietary, non-confidential and non-trade secret provisions of this series of contracts and amendments are publicly posted on the website of the Texas Lottery Commission at [www.TxLottery.org](http://www.TxLottery.org).

10. Attached hereto as Exhibit A is a true and correct copy of the Table of Contents to the detailed portions of the contract between the TLC and GTECH. As indicated by the section titles, most of these terms and conditions do not relate to any aspect of the claims made in this lawsuit or to the Fun 5's scratch-off tickets. Exhibit A is incorporated herein by reference.

11. Attached as Exhibit B is a true and correct copy of "GTECH Corporation's Confidential Documentation Table" which is also a part of the contract between the TLC and GTECH. Exhibit B is incorporated herein by reference.

12. Attached as Exhibit C is a true and correct copy of two redacted pages that are included in the confidential and trade secret portion of the contract between the TLC and GTECH. There is a large volume of detailed trade secret information regarding the Systems Engineering, Systems Architecture, Enterprise Architecture and the Texas Lottery Server Infrastructure included in the Contract which Intervenors have requested.

13. The confidential information and trade secrets contained in GTECH's proposal became a part of the contract between the TLC and GTECH. This information is not known outside of GTECH's business, except on a very limited basis where such limited disclosure has been made to customers and consultants of GTECH subject to written or other obligations of confidentiality.

14. This confidential information and trade secrets are not publicly available and are neither obtainable nor readily ascertainable anywhere outside of GTECH. They represent a very valuable portion of GTECH's computerized lottery system knowledge acquired over many years of research, development, experience and testing and as a result of GTECH's investment of substantial resources in terms of both time and money. This information could not be re-created by another company absent a similar research and development effort, including a similar significant investment of time and financial resources.


15. Obtaining access to this confidential and trade secret information would be of great but unfair benefit to GTECH's competitors in the computerized lottery industry, and its disclosure to such competitors would substantially harm GTECH's competitive position in that industry.

16. GTECH expends significant resources to maintain the confidentiality of its trade secrets and other confidential information. GTECH employees are required to enter into a nondisclosure agreement with GTECH upon commencement of their employment. GTECH's confidential and trade secret information is disseminated inside GTECH only on a "need to know" basis.

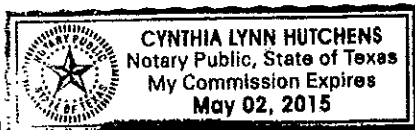
17. Furthermore, the release of GTECH's confidential and trade secret information would compromise the security of the Texas Lottery as such information constitutes and affects security plans and procedures of the TLC and GTECH designed to ensure the integrity and

security of the operation of the Texas Lottery.

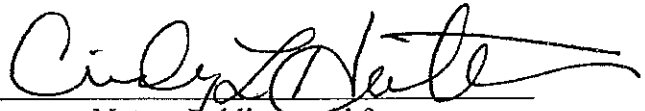
Further Affiant sayeth not.

  
\_\_\_\_\_  
Joseph Lapinski

  1   SUBSCRIBED AND SWORN TO BEFORE ME, the undersigned authority, on this the  
day of May, 2015.



Seal: \_\_\_\_\_

  
\_\_\_\_\_  
Notary Public in and for  
the State of Texas

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### **Icon Description**

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## **GTECH Corporation's Confidential Documentation Table**

The enclosed proposal contains trade secrets and other confidential information of GTECH Corporation ("GTECH"), as defined by Texas state law. Such information is exempt from public disclosure pursuant to the Texas Public Information Act and Texas State Lottery Act, specifically the Texas Government Code, [Title 5 (Open Government; Ethics), Subtitle A (Open Government), Chapter 552 (Public Information), Subchapter C (Information Excepted from Public Disclosure), in particular, §§ 552.101 (Exception: Confidential Information), 552.102 (Exception: Personnel Information), 552.104 (Exception: Information Related to Competition or Bidding), and 552.110 (Exception: Trade Secrets; Certain Commercial or Financial Information)].

Some of the confidential information in the proposal is further excepted from public disclosure under the Texas State Lottery Act, specifically, the Texas Administrative Code, Title 16 (Economic Regulation), Part 9 (Texas Lottery Commission), Chapter 401 (Administration of State Lottery Act), Subchapter G, § 401.501 (Lottery Security)], as such information constitutes or affects "security plans and procedures of the commission designed to ensure the integrity and security of the operation of the Lottery," and/or "information of a nature that is designed to ensure the integrity and security of winning tickets or numbers in the Lottery."

Besides the foregoing statutory exceptions to public disclosure, those parts of GTECH's proposal that constitute trade secrets of the Company are further protected from disclosure under Texas common law. See, e.g., Hyde Corp. v. Huffines, 314 S.W.2d 763, 776 (Tex. 1958).

The confidential information contained in GTECH's proposal is not known outside of GTECH's business, except where such disclosure has been made to customers and consultants of GTECH subject to written or other obligations of confidentiality. Accordingly, the information is not publicly available. Moreover, it is neither obtainable nor readily ascertainable anywhere outside of GTECH. It represents a valuable portion of GTECH's computerized lottery system knowledge acquired over many years of experience and as a result of GTECH's investment of substantial resources in terms of both time and money. This information could not be re-created by another firm absent a similar research effort, including a similar significant investment of time and financial resources. Obtaining access to the confidential information in the proposal would be of great but unfair benefit to GTECH's competitors in the computerized lottery industry, and its disclosure to such competitors would substantially harm GTECH's competitive position in that industry.

Further, GTECH expends significant resources to maintain the confidentiality of its trade secrets and other confidential information. As noted, GTECH releases such information to third parties only where necessary and only subject to non-disclosure agreements. In addition, all GTECH employees are required to enter into a nondisclosure agreement with the Company upon commencement of their employment with the Company. Such agreement prohibits the employees from using or copying confidential information and Company trade secrets, except as necessary in connection with their employment. Further, GTECH's confidential information is disseminated throughout the Company only on a "need to know" basis. The information in the following table, identified as confidential, is exempt from public disclosure pursuant to Texas law in accordance with the specific statutory provisions cited herein.

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
	Table of Contents	None	NA
2.12	Letter of Transmittal	None	NA
2.13	Executive Summary	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 551.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The executive summary GTECH has created for the Texas Lottery is confidential, as it contains a summary of our entire offering to the Lottery within which we discuss specific offering elements such as new GTECH-developed innovations as well as certain products and solutions also marked as confidential in the enclosed proposal. This information is trade secret, as it derives independent economic value from not being generally known by our competition. If disclosed, it would cause substantial competitive harm to GTECH and allow competitors to improperly obtain competitive advantage. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	2.13.1-2.13.3 – 1 thru 2.13.1-2.13.3 – 5
<b>Part 1</b>	<b>General Information</b>	<b>None</b>	<b>NA</b>
<b>Part 2</b>	<b>Proposal Process</b>	<b>None</b>	<b>NA</b>
<b>Part 3</b>	<b>Contractual Terms and Conditions</b>	<b>None</b>	<b>NA</b>
3.1	Introduction	None	NA
3.2	Governing Law	None	NA
3.3	Contract Elements	None	NA
3.3.1	Contract Between Texas Lottery and Successful Proposer	None	NA
3.3.2	HSP	None	NA
3.3.3	Terms and Provisions	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.4	Amendments	None	NA
3.5	Waiver	None	NA
3.6	Clarification of Lottery's Intent	None	NA
3.7	Lottery's Financial Obligations	None	NA
3.8	Relationship of the Parties	None	NA
3.9	Payment	None	NA
3.9.1	Payment Specifications	None	NA
3.9.2	Invoicing Specifications	None	NA
3.9.3	Payments Owed to the Successful Proposer	None	NA
3.9.4	Performance Specifications	None	NA
3.10	Assignments	None	NA
3.11	Subcontracting	None	NA
3.11.1	Subletting, Conveying, Assigning or Disposing of All or Any Portion of the Contract	None	NA
3.11.2	Responsibility and Obligation to Meet Requirements	None	NA
3.11.3	Obligations of Successful Proposer	None	NA



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.11.4	Indemnification from Claims or Actions of Subcontractors	None	NA
3.11.5	Payment of Subcontractors	None	NA
3.12	Lottery Approval of Staffing	None	NA
3.12.1	Employees, Agents, and Subcontractors	None	NA
3.12.2	Personnel Changes	None	NA
3.12.3	Organizational Changes	None	NA
3.12.4	Removal of Any Person Employed by Successful Proposer	None	NA
3.13	Background Investigations	None	NA
3.13.1	Background Investigation Specifications	None	NA
3.13.2	Obligation to Provide Information	None	NA
3.13.3	Objection to an Employee	None	NA
3.14	Compliance	None	NA
3.15	Term of Contract	None	NA
3.15.1	Effective Contract Dates	None	NA
3.15.2	Compensation Pending Successful Conversion	None	NA
3.15.3	Contract Extensions	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.15.4	State of Readiness	None	NA
3.16	Termination at Will	None	NA
3.17 (a-i)	Termination for Cause	None	NA
3.18 (a-b)	Termination for Impossibility of Performance	None	NA
3.19	Termination Without Penalty	None	NA
3.20	No Liability Upon Termination	None	NA
3.21 (a-e)	Effect of Termination	None	NA
3.22	Warranties	None	NA
3.22.1	Lawfully Organized	None	NA
3.22.2	Legal Authority	None	NA
3.22.3	Duly Authorized to Operate and Do Business	None	NA
3.22.4	Conflict of Interest	None	NA
3.22.5	Goods and Services	None	NA
3.22.6	Tickets, Games, Goods and Services	None	NA
3.22.7	Terms, Conditions, Agreements or Covenants	None	NA
3.22.8	Sales Agent License	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.22.9	Misprinted On-Line Tickets	None	NA
3.22.10	Equipment in Good Condition	None	NA
3.22.11	Proposed Goods	None	NA
3.22.12	Code Disabling the Lottery Gaming System	None	NA
3.22.13	Clock, Counter, Virus or Other Limiting Design or Routine	None	NA
3.22.14	Integrity of Data	None	NA
3.22.15	Secure Operation	None	NA
3.22.16	Title and License to Lottery Gaming System	None	NA
3.22.17	Outstanding Assignments, Grants, Licenses, etc.	None	NA
3.23	Licenses and Permits	None	NA
3.24	Successful Proposer Site Visits	None	NA
3.25	Intellectual Property Rights	None	NA
3.25.1	Ownership	None	NA
3.25.2	Ownership of Prior Rights by the Texas Lottery	None	NA
3.25.3	Ownership of Prior Rights by the Successful Proposer	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.25.4	Further Actions	None	NA
3.25.5	Waiver of Moral Rights	None	NA
3.25.6	Confidentiality	None	NA
3.25.7	Injunctive Relief	None	NA
3.25.8	Return of Works	None	NA
3.25.9	Successful Proposer's Name or Logo	None	NA
3.26	Pre-Existing and Third Party Rights	None	NA
3.26.1	Pre-Existing and Third Party Rights Provisions	None	NA
3.26.2	Written Agreements	None	NA
3.27	Remediation	None	NA
3.28	Intellectual Property Search	None	NA
3.29	Accounting Records	None	NA
3.30	Right to Audit	None	NA
3.31 (a-d)	Audit Requirements	None	NA
3.32	Right to Additionally Audit the Successful Proposer's Texas Operations	None	NA
3.32.1	Right to Audit Records and Operations	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.32.2	Auditor Agreements	None	NA
3.33	Indemnification	None	NA
3.33.1	Indemnification Provisions	None	NA
3.33.2	Liability	None	NA
3.34	Bonds and Insurance	None	NA
3.35	Self Insurance	None	NA
3.36	Performance Bond	None	NA
3.36.1	Original Performance Bond	None	NA
3.36.2	Bond Maintenance	None	NA
3.37	General Liability Insurance	None	NA
3.38	Property Insurance	None	NA
3.39	Errors and Omissions Insurance	None	NA
3.40	Crime Insurance	None	NA
3.41	Automobile Liability Insurance	None	NA
3.42	Workers' Compensation & Employers Liability Insurance	None	NA
3.43	Disclosure of Litigation	None	NA

## Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.44	Disclosure of Sanctions and Liquidated Damages	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The first two paragraphs in this section contain confidential financial information and detailed information regarding sanctions and liquidated damages which, if disclosed, would cause substantial competitive harm to GTECH. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	Part 3-37
3.45	Force Majeure/Delay of Performance	None	NA
3.45.1	Delay Provisions	None	NA
3.45.2	Delays in Performance	None	NA
3.46	Security Requirements	None	NA
3.46.1	Established Security Program	None	NA
3.46.2	Further and Additional Security Measures	None	NA
3.47	Taxes, Fees and Assessments	None	NA
3.47.1	Payment of Any Taxes	None	NA
3.47.2	Tax Payment Responsibilities	None	NA
3.48	News Releases	None	NA
3.49	Advertising	None	NA
3.49.1	Name, Logos, Images, etc.	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.49.2	Pre-Approval by the Lottery	None	NA
3.50	Hiring of Texas Lottery Personnel	None	NA
3.50.1	Employment Offers or Business Arrangements	None	NA
3.50.2	Engaging Services of Any Texas Employee	None	NA
3.51	Hiring of Lobbyist, Consultant and/or Advisor; Supplemental Information	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.102. Exception: Personnel Information</b></p> <p><b>§ 552.104, Exception: Information Related to Public Bidding</b></p> <p>The table in this section titled "Required Information for Lobbyists, Consultants, and/or Advisors" contains detailed confidential personnel information the disclosure of which would constitute a clearly unwarranted invasion of personal privacy and, if disclosed, would cause competitive harm to GTECH. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	Part 3-42
3.52	Notices	None	NA
3.53	Non-Disclosure	None	NA
3.54	Usufruct	None	NA
3.55	Ticket Purchase	None	NA
3.56	End of Contract Conversion	None	NA
3.56.1	Conversion Identification and Time	None	NA
3.56.2	Removal of All Equipment	None	NA
3.56.3	Cooperation with Texas Lottery	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.56.4	Experienced Personnel, Resources and Facilities	None	NA
3.57	Equipment	None	NA
3.58	Programs	None	NA
3.58.1	Systems Analysis, Design and Programming	None	NA
3.58.2	Maintainable and Reusable Software	None	NA
3.58.3	Supportable Programming Languages, Tools and Methodologies	None	NA
3.58.4	Delivery of Copies of Works	None	NA
3.58.5	Source Code Escrow Agreement	None	NA
3.59	Lottery Purchase Option	None	NA
3.60	Sanctions and Remedies Schedule	None	NA
3.60.1	General	None	NA
3.60.2	Assessment of Sanctions	None	NA
3.60.3	Failure to Assess Sanctions	None	NA
3.60.4	Severability of Individual Sanctions Clause	None	NA
3.60.5	Sanction Schedule	None	NA



Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.60.6	Failure to Permit an Audit or Examination	None	NA
3.60.7	Failure to Produce Accurate Records or Provide Accurate Information	None	NA
3.60.8	Failure to Produce Timely Records and/or Information	None	NA
3.60.9	Failure to Disclose Litigation	None	NA
3.60.10	Failure to Obtain Prior Written Approval Before Issuing News Release	None	NA
3.60.11	Failure to Notify the Texas Lottery of Changes of Lobbyist, Consultant and/or Advisor Information	None	NA
3.60.12	Failure to Comply with Non-Disclosure Terms	None	NA
3.60.13	Unauthorized Purchase of Texas Lottery Tickets	None	NA
3.60.14	Failure to Report Significant Incidents and Anomalies	None	NA
3.60.15	Failure to Timely Notify the Texas Lottery of a Change in Financial Condition, Change in Key Management, or Change of Ownership	None	NA
3.60.16	Failure to Provide Information and/or Cooperate Fully with Contract Compliance Review	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.60.17	Failure to Correct Audit and/or Compliance Finding	None	NA
3.60.18	Failure to Receive Texas Lottery Written Approval at Least Twenty-Four (24) Hours in Advance for Visitors to the Central Distribution Warehouse	None	NA
3.60.19	Failure to Comply with Title 1 TAC 202 Information Security Standards	None	NA
3.60.20	Failure to Backup and Restore Data in a Manner and/or Format for Business Processing	None	NA
3.60.21	Failure to Perform Retailer Training	None	NA
3.60.22	Failure to Perform Retailer Retraining	None	NA
3.60.23	Failure to Implement New On-Line Games	None	NA
3.60.24	Failure to Conduct Intellectual Property Search	None	NA
3.60.25	Failure to Update Jackpot Amount	None	NA
3.60.26	Inability to Cash Winning Tickets at a Retailer Location (All On-Line or All Instant Ticket Games)	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.60.27	Inability to Cash Winning Tickets at a Retailer Location (Specific On-Line Game or One or More Instant Ticket Games)	None	NA
3.60.28	Inability to Cash Winning Tickets at a Texas Lottery Claim Center	None	NA
3.60.29	Inability to Conduct Retailer, Licensing, Inventory, Accounting, or Other Management Functions	None	NA
3.60.30	Performance Degradation	None	NA
3.60.31	Failure to Test Backup Lottery Gaming System	None	NA
3.60.32	Failure to Execute Planned On-Line Promotion	None	NA
3.60.33	Failure to Provide Software Fixes and/or Enhancements	None	NA
3.60.34	Failure to Implement Change or Release Management Without Incident	None	NA
3.60.35	Failure to Comply with Title 1 TAC 202 Resulting in a Security Incident	None	NA
3.60.36	Failure to Provide New Reports and/or to Modify Existing Reports	None	NA
3.60.37	Inability of ICS to Update Lottery Applications	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.60.38	Out-of-Balance Condition Between ICS and Lottery Gaming Systems	None	NA
3.60.39	Failure to Load Debit, Credit, and/or New Retailer Files	None	NA
3.60.40	Inability to Confirm or Activate Instant Ticket Packs (All Retailers)	None	NA
3.60.41	Inability to Confirm or Activate Instant Ticket Packs (Single Retailer)	None	NA
3.60.42	Inability to Produce Accurate Terminal Reports or Make Terminal Reports Available	None	NA
3.60.43	Failure to Install, Relocate or Remove Lottery Sales and/or Validation Equipment	None	NA
3.60.44	Failure to Install, Relocate or Remove Lottery Non-Sales and/or Validation Equipment	None	NA
3.60.45	Failure to Resolve a Lottery Non-Sales and/or Validation Equipment Problem within the Specified Timeframe	None	NA
3.60.46	Call Center Answer Time	None	NA
3.60.47	Call Center Busy Signal Time	None	NA
3.60.48	Call Center Abandonment Rate	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.60.49	Call Center Hold Time	None	NA
3.60.50	Call Center Availability	None	NA
3.60.51	LSR Visits	None	NA
3.60.52	Retailer Satisfaction	None	NA
3.60.53	Failure to Properly Process or Assign On-Line Ticket Stock	None	NA
3.60.54	Improperly Processed Packs of Instant Tickets	None	NA
3.60.55	Failure to Support a Promotional Event	None	NA
3.60.56	Inability to Program the Programmable Signs	None	NA
3.60.57	Inability of the Programmable Signs to Communicate	None	NA
3.60.58	Failure to Load Instant Game Files within Specified Timeframe	None	NA
3.60.59	Instant Ticket Packs not Delivered to Texas Lottery Retailers	None	NA
3.60.60	Instant Ticket Packs not Returned to the Warehouse	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.60.61	Warehouse Instant Ticket Return Verification	None	NA
3.60.62	Failure to Timely Provide Accurate Annual Instant Ticket Inventory Report	None	NA
3.60.63	Failure to Cooperate Fully and in Good Faith in the Conversion to any New System	None	NA
3.60.64	Failure to Provide a Detailed Conversion Plan within 45 Days of Contract Execution	None	NA
3.60.65	Failure to Deliver According to the Final Approved Detailed Conversion Plan	None	NA
3.61	Liquidated Damages	None	NA
3.61.1	Liquidated Damages Schedule	None	NA
3.61.2	General	None	NA
3.61.3	Liquidated Damages Assessment	None	NA
3.61.4	Severability of Individual Liquidated Damages Clauses	None	NA
3.61.5	On-Line Game Unavailability	None	NA
3.61.6	Inability of the Texas Lottery Retailer Terminals to Communicate with the Lottery Gaming System	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.61.7	Failure to Resolve Terminal and Related Sales Equipment Problems	None	NA
3.61.8	Unassigned Packs of Instant Tickets Missing from the Warehouse	None	NA
3.62	Dispute Resolution	None	NA
3.63	Certifications	None	NA
3.63.1	Sales Agent License Specifications	None	NA
3.63.2	Section 231.006 of Texas Family Code	None	NA
3.63.3	Section 2261.053 of Texas Government Code	None	NA
3.63.4	Submitted Proposal	None	NA
3.63.5	Section 669.003 of Government Code	None	NA
3.63.6	Texas Resident Bidder	None	NA
3.63.7	President's Executive Order (EO) 13224	None	NA
3.63.8	Section 2155.004 of Texas Government Code	None	NA
3.64	Preferences	None	NA
3.65	Deceptive Trade Practices; Unfair Business Practices	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.66	Immigration	None	NA
3.66.1	State of Texas Accessibility Requirements	None	NA
3.66.2	Voluntary Product Accessibility Template (VPAT)	None	NA
3.67	Electronic and Information Resources Accessibility Standards	None	NA
3.67.1	State of Texas Accessibility Requirements	None	NA
3.67.2	Voluntary Product Accessibility Template (VPAT)	None	NA
3.68	False Statements; Breach of Representations	None	NA
3.69	Limitation on Authority; No Other Obligations	None	NA
3.70	Proposer Assignment	None	NA
3.71 (a-g)	Code of Conduct	None	NA
3.72	Contact with Texas Lottery Commission	None	NA
3.72.1	Meetings at Texas Lottery Headquarters	None	NA
3.72.2	Gifts	None	NA
3.72.3	Nonprofessional Socialization	None	NA



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
3.72.4	Professional Socialization	None	NA
3.73	Incidents and Anomalies	None	NA
3.73.1	Reporting of Significant Incidents and Anomalies	None	NA
3.73.2	Monitoring of the Successful Proposer	None	NA
3.74	Attachment of Third Party Systems, Terminals and Products	None	NA
3.74.1	Access and Support	None	NA
3.74.2	Attaching Products to the Lottery Gaming System	None	NA
3.74.3	Intellectual Property	None	NA
3.75	Records Retention	None	NA
<b>Part 4</b>	<b>Required Information</b>	<b>None</b>	<b>NA</b>
4.1	Statement of Understanding	None	NA
4.1.1	Certificate Executed by an Authorized Representative	None	NA
4.1.2	Exceptions to the Requirements	None	NA
4.2	Experience of Responding Firm and Product	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
4.2.1	Years of Experience	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information marked confidential in the GTECH Customer Summary Insert, Elsym Experience Insert, and Spacenet Experience Insert identify contract information including detailed information about GTECH's contract values and confidential information regarding Elsym and Spacenet. This detailed information is not generally known to GTECH's competitors (as well as Elsym's and Spacenet's competitors), and its disclosure would cause substantial competitive harm to their ability to compete successfully in the public lottery industry. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	Follows Part 4-2
4.2.2	Previous Lottery Experience	None	NA
4.2.3	Previous Experience in Transition Activities	None	NA
4.2.4 (a-e)	Experience	None	NA



Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
4.3.1	Organizational Chart	<b>Texas Government Code Title 5, Chapter 552. Subchapter C. § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b> The two inserts in section 4.3.1 titled "GTECH Texas Organizational Chart" and "Transition Team Organizational Chart" contain diagrams of GTECH's organizational structure that are confidential and a trade secret as they derive independent economic value from not being generally known by our competition. Disclosure of this information would cause competitive harm to GTECH and would give an unfair advantage to a competitor or bidder. GTECH expends significant resources to maintain the protection of this sensitive information from public disclosure.	Follows Part 4-18
4.3.2 (a-f)	Resumes for Key Personnel	None	NA
4.3.3	Resume Specifications	None	NA
4.3.4	Verification of Resumes	None	NA
4.3.5	Staffing Schedule	None	NA
4.3.6	Availability of Key Management Employees	None	NA
4.4	References	None	NA
4.5	Contact Person	None	NA
4.6	Conflict of Interest	None	NA
4.6.1	Disclosure of Conflicts of Interest	None	NA
4.6.2	Continuing Disclosure Requirement	None	NA
4.7	Financial Soundness	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
4.7.1	Information for Evaluating Financial Soundness	None	NA
4.7.2	Ability to Finance Performance	None	NA
4.7.2.1	Submission of Financial Statements	None	NA
4.7.2.2	Subsidiaries	None	NA
4.7.2.3	Submission Involving Joint Participants	None	NA
4.7.2.4	External Borrowing	None	NA
4.7.3	Notification of Change of Financial Condition	None	NA
4.7.4	Supplemental Information	None	NA
4.7.4.1	Off-Balance Sheet Arrangements	None	NA
4.7.4.2 (a-b)	Defaults on Securities	None	NA
4.7.4.3	Business Plans	None	NA
4.7.4.4 (a-b)	Liquidity and Capital Resources	None	NA
4.7.5	Additional Information	None	NA
4.8	Background Investigations	None	NA
4.8.1	Background Investigation Provisions	None	NA
4.8.2 (a-c)	Facilitation of Background Investigations	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
4.8.3	Additional Background Information	None	NA
<b>Part 5</b>	<b>HUB Subcontracting Plan (HSP)</b>	<b>None</b>	<b>NA</b>
5.1	HSP Requirement	None	NA
5.2	HSP Submission and Texas Lottery Review	None	NA
5.2.1	HSP (Attachment C)	None	NA
5.2.2	Completed HSP	None	NA
5.2.3	Clarifications on HSP	None	NA
5.3	Assistance for Preparation of HSP	None	NA
5.3.1	Mandatory Pre-Proposal Conference	None	NA
5.3.2	On-Line Tutorial	None	NA
5.3.3	HSP Checklist	None	NA
5.4	Mandatory HSP Workshops	None	NA
5.5	Requirements for Completing the HSP Forms	None	NA
5.5.1	Proposer Intends to Subcontract	None	NA
5.5.2	Proposer Does Not Intend to Subcontract	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
5.5.3	Pre-Existing Subcontracting Relationships	None	NA
5.6	Subcontracting Opportunities	None	NA
5.6.1	Goods and/or Services	None	NA
5.6.2	Potential Subcontracting Opportunities (Attachment L)	None	NA
5.6.3	Additional Subcontracting Opportunities	None	NA
5.6.4	Centralized Master Bidders List (CMBL)	None	NA
5.7	HSP Changes	None	NA
5.8	HSP Reporting	None	NA
<b>Part 6</b>	<b>Account Management and Administration</b>	<b>None</b>	<b>NA</b>
6.1	Overview	None	NA
<b>6.2</b>	<b>Account Management</b>	<b>None</b>	<b>NA</b>
Table 4	Account Management Response Requirements	None	NA
4.1	Roles, Responsibilities and Detail Requirements	None	NA
4.2	Account Management	None	NA
<b>6.3</b>	<b>Service Level Monitoring and Reporting</b>	<b>None</b>	<b>NA</b>
Table 7	Service Level Monitoring and Reporting Response Requirements	None	NA



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
7.1	Roles, Responsibilities and Detail Requirements	None	NA
7.2	Service Level Monitoring and Reporting	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information contained under the heading Service Level Monitoring and Reporting is confidential as it contains a description of a new innovation to optimize the reporting of service level requirements. This information is trade secret and derives independent economic value from not being generally known by our competition. It would cause substantial competitive harm to GTECH, if disclosed, and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	6.3-2 thru 6.3-3
7.3	Measuring and Reporting SLRs	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information contained under the heading "Measuring and Reporting SLRs" contains a description of a new innovation to optimize reporting of service level requirements and the associated process used to develop the most accurate methods of reporting on such service levels. This information is trade secret and derives independent economic value from not being generally known by our competition. It would cause substantial competitive harm if disclosed, and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	6.3-4 thru 6.3-8



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
7.4	Service Level Reports and Notification	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information contained under the heading "Service Level Reports and Notification" contains a detailed description of a new innovation to optimize reporting of service level requirements and provides a detailed example of how this is done. This information is trade secret and derives independent value from not being generally known by our competition. It would cause substantial competitive harm if disclosed, and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	6.3-9 thru 6.3-11
7.5	Automated Reporting Capabilities	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information contained under the heading "Automated Reporting Capabilities" contains a description of a new innovation to optimize the reporting of service level requirements. This information is a trade secret and derives independent economic value from not being generally known by our competition. It would cause substantial competitive harm if disclosed, and is therefore the subject of reasonable efforts to maintain secrecy.</p>	6.3-11 thru 6.3-12
6.4	<b>Service Management</b>	<b>None</b>	<b>NA</b>
6.4.1	Incident and Problem Management	None	NA
Table 9	Incident and Problem Management Response Requirements	None	NA
9.1	Roles, Responsibilities and Detail Requirements	None	NA

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
9.2	Incident and Problem Management	None	NA
6.4.2	Capacity Management	None	NA
Table 11	Capacity Management Response Requirements	None	NA
11.1	Roles, Responsibilities and Detail Requirements	None	NA
11.2	Capacity Planning	None	NA
6.4.3	Performance Management	None	NA
Table 13	Performance Management Response Requirements	None	NA
13.1	Roles, Responsibilities and Detail Requirements	None	NA
13.2	Performance Management	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
13.3	Planning, Development, Modification, Monitoring and Reporting of System and Network Performance	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Confidential material begins just after the heading "Central System Monitoring Tools" and ends with the text in the last bullet "... other products and systems." The information within the confidential markings on this page identifies the tool GTECH will use to monitor performance, capacity, and availability of the entire Lottery Gaming System. This confidential material also provides descriptions of this tool's functionality. Disclosure of such information would cause substantial injury to the competitive position of GTECH's business and could jeopardize the security of the Texas Lottery system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	6.4-19
<b>6.5</b>	<b>Compliance Review</b>	<b>None</b>	<b>NA</b>
Table 15	Compliance Review Response Requirements	None	NA
15.1	Roles, Responsibilities and Detail Requirements	None	NA
15.2	Compliance Review Requirements	None	NA
<b>6.6</b>	<b>Facilities Support Services</b>	<b>None</b>	<b>NA</b>
Table 18	Facilities Support Response Requirements	None	NA
18.1	Roles, Responsibilities and Detail Requirements	None	NA
18.2	Recommended Facilities	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
18.3	Other Services, Procedures, Materials, Supplies, Programs, Policies, Equipment and Facilities	None	NA
18.4	Central Distribution Warehouse Hours of Operation	None	NA
<b>6.7</b>	<b>Business Continuity and Disaster Recovery</b>	<b>None</b>	<b>NA</b>
Table 21	Business Continuity and Disaster Recovery Response Requirements	None	NA
21.1	Roles, Responsibilities and Detail Requirements	None	NA
21.2	Business Continuity and Disaster Recovery Capabilities	None	NA
21.3	Data Backup and Restore Process	None	NA
21.4	Ticket Delivery	None	NA
<b>6.8</b>	<b>Training</b>	<b>None</b>	<b>NA</b>
Table 24	Training Response Requirements	None	NA
24.1	Roles, Responsibilities and Detail Requirements	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
24.2	Training Activities	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Number 4 "Documentation of Training" under the heading "Training Activities" contains confidential information including detailed descriptions regarding how to use a new GTECH training innovation that is trade secret. This information derives independent economic value from not being generally known by our competition. Its disclosure would cause competitive harm, and is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The Offered Option, "Mobile Classroom Training," under the heading "Customized Training Delivery Methods" contains a description of a new training innovation that is trade secret and derives independent economic value from not being generally known by our competition. If disclosed, it would cause competitive harm to the Company, and is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information contained under the heading "New LSR Training" contains detailed descriptions of our training processes for new employees. This information is trade secret and derives independent economic value from not being generally known by our competition. Its disclosure would cause competitive harm, and is therefore subject of reasonable efforts to maintain its secrecy.</p>	<p>6.8-2</p> <p>6.8-22 thru 6.8-24</p> <p>6.8-37 thru 6.8-38</p>

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
27.2	On-Line Game Development, Research and Implementation	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Confidential information begins with the text "This testing, analysis, and refinement ... and ends with "... your current game portfolio" is confidential, as it contains information about GTECH's new product, ES Mobile, and how it will support new game design for the Texas Lottery. The tool is specific and proprietary to GTECH as are our associated efforts to develop it. It is also associated with proprietary software. This information is a GTECH trade secret as it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use and is the subject of reasonable efforts to maintain its secrecy.</p>	7.2-21
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The section that begins with the text "Based on 2009 research ..." and ends with the text "... these groups of players" cites extensive player research that GTECH compiled to prepare for potential cross-selling opportunities. As compiled, this information is a GTECH trade secret that derives economic value from not being known in this form to GTECH's competitors. Disclosing this trade secret information would negate GTECH's business advantage in the industry and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.2-29

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
27.3	Developing and Implementing New On-Line Game Concepts	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The "Powerball Launch Implementation and Execution" insert in this section contains a detailed description of a GTECH-designed and proprietary execution strategy, developed through expertise, experience, and knowledge unique to the Company. The information in this confidential insert is a GTECH trade secret and the subject of reasonable efforts to maintain its secrecy, as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an improper opportunity to obtain economic advantage.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in the section beginning with the heading "Lucky 7 Bonus Round" and ending with the text in the caption "... creates player excitement" contains proprietary information regarding new GTECH-developed game concepts. The information contained within the confidential markings provides GTECH with a competitive advantage within the industry and is therefore the subject of reasonable efforts by the Company to maintain its secrecy. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	<p>Follows 7.2-40</p> <p>7.2-45 thru 7.2-47</p>

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
27.3	Developing and Implementing New On-Line Game Concepts	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The section beginning with the text "The strongest keno jurisdictions ..." and ending with the text "... graphic and animation capabilities" contains confidential and proprietary information based on keno recruitment best practices and lessons learned from helping our customers. This material also contains information associated with proprietary software. In addition, the material includes proprietary functionality information about retailers' use of keno graphics. This information is a GTECH trade secret, as it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use and is the subject of reasonable efforts to maintain its secrecy.</p>	7.2-65 thru 7.2-66
Table 28	On-Line Game Development Service Levels	None	NA
7.2.2	On-Line Game Control	None	NA
Table 30	On-Line Game Control Response Requirements	None	NA
30.1	Roles, Responsibilities and Detail Requirements	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
30.2	Approach and Experience with Developing and Monitoring of On-Line Game Control Features	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b></p> <p>The screen captures and corresponding captions in this section under the headings "The Enterprise Series Online Product Management (ES OLPM)" and "Liability Limits in ES" are confidential and a GTECH trade secret as they show GTECH's ES system's online product application. This section also contains a detailed description of administrative procedures for multiple draw options, which GTECH developed to ensure the data integrity of the Texas Lottery's system. The screen captures and corresponding functionality described in this section are also supported by proprietary software. Disclosure of this information may cause competitive harm to GTECH and could jeopardize the security of the Texas Lottery system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.2-69 thru 7.2-70 and 7.2-72 thru 7.2-73
7.2.3	Drawings	None	NA
Table 32	Drawings Response Requirements	None	NA
32.1	Roles, Responsibilities and Detail Requirements	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
32.2	Proposed System's Capability to Meet Drawing Requirements	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b></p> <p>The eight screen captures in this section beginning with Figure 7.2-38 Closed Draw Sales Verification and ending with the words in the caption "... demonstrating that they have been completed" provide detailed information regarding the draw control procedures that GTECH has developed to ensure the data integrity of the Texas Lottery's system. These procedures include proprietary and confidential information and are also associated with proprietary software. Disclosure of this information may cause competitive harm to GTECH and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.2-83 thru 7.2-88
<b>7.3</b>	<b>Instant Ticket Game Management</b>	<b>None</b>	<b>NA</b>
Table 35	Instant Ticket Game Management Response Requirements	None	NA
35.1	Roles, Responsibilities and Detail Requirements	None	NA



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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
35.2	Volume, Scope, Development and Management of Instant Ticket Operations	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in this section beginning with "Precision Replenishment Ordering" and ending with "... Request for Software Services (RFSS) Process" is confidential as it contains proprietary information including discussions of high-level solutions for instant ticket replenishment through GTECH's ES IPS software. It also contains a detailed description of a specific inventory and sales solution for the TLC. In addition, this section contains descriptions of several confidential R&amp;D solutions driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The figure titled "ES Game Parameters Screen" is confidential as it identifies and contains descriptions of settlement parameters in GTECH's ES IPS, which is driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.3-13 thru 7.3-14
			7.3-16



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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
35.2	Volume, Scope, Development and Management of Instant Ticket Operations	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The screen capture titled "Sample Pack History Screen" is marked as confidential as it shows the Enterprise Series data functionality for tracking historical pack information, which is based on proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also a GTECH trade secret as it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.3-22
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  Confidential information begins with Figure 7.3-9: Sample ES Inventory Summary Report and ends with the text "... Instant Ticket sales growth in Texas." This material contains detailed information about GTECH's ES IPS functionality and also contains explanations regarding how to create weekly reports as well as how LSRs can use ES Mobile to access information from GTECH's ES Business Intelligence Suite. Disclosure of this information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also a GTECH trade secret as it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.3-23

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
35.3	Support of Single Instant Ticket Accounting (Invited Option)	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in this section beginning with "As discussed in the following pages ..." and under "Implementation: Flexibility is Key," and ending with "... Single Ticket Accounting Solution to you during the benchmark." is confidential as it contains proprietary information regarding single-ticket accounting methodologies for instant tickets accomplished through GTECH's ES IPS software. This material also contains descriptions of a specific single-ticket accounting solution for the Texas Lottery. In addition, this section contains several confidential R&amp;D solutions driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in this section beginning with "Other Approaches ..." and ending with the last sentence "We will continue to keep you advised ..." is confidential as it contains detailed proprietary information about the new RFID technology and confidential R&amp;D solutions driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.3-28 thru 7.3-36
			7.3-39

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
<b>7.4</b>	<b>Claims and Validation</b>	<b>None</b>	<b>NA</b>
Table 37	Claims and Validation Response Requirements	None	NA
37.1	Roles, Responsibilities and Detail Requirements	None	NA
37.2	On-Line and Instant Claims, Validations and Payments	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b></p> <p>The screenshot in this section titled "ES System Portal" shows the system's dashboard, which contains proprietary methods, processes, and operational procedures and is also associated with proprietary software. These methods, processes, and operational procedures provide a valuable competitive advantage to GTECH in the industry. Disclosure of this information may cause competitive harm to GTECH and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.4-5





Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
37.2	On-Line and Instant Claims, Validations and Payments	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 551.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The insert in this section entitled "Claims and Payment Processing" identifies a specific Texas Lottery business process that is confidential and proprietary to the TLC. GTECH has obtained this business process information through its work with the Lottery under the current Lottery Operator Contract. GTECH does not want to disclose any portion of this confidential and proprietary TLC business process without the Lottery's permission. For the purpose of this proposal, we have identified certain areas in the process, using information gathered from the Lottery during the contract period, for which a GTECH-proposed solution would improve, enhance, or streamline the existing TLC process. The information comprising this solution is itself confidential and a GTECH trade secret. All confidential material in this insert describing the proposed solution is the subject of reasonable efforts to maintain its secrecy, as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	Insert Follows 7.4-2
37.3	Validation Capabilities	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b></p> <p>The text marked as confidential under the heading "Instant Ticket Validation" and ending with "... successful ticket validations." contains descriptions of GTECH's unique instant ticket validation procedures which are also associated with proprietary software. Disclosure of this information may cause competitive harm to GTECH and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.4-9

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
37.3	Validation Capabilities	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b></p> <p>The text beginning with the sentence "The ES system provides assurance ..." and ending with "... duplicates of the first ticket" outlines GTECH's procedures for preventing the generation of duplicate lottery tickets. These procedures are also associated with proprietary software and disclosure of this information may cause competitive harm to GTECH and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The text and graphic illustrations following the heading "Renaissance Card" and ending with the words "... Web-Based Subscription System" all contain descriptions related to the GTECH-proprietary player card solution, which was developed to streamline prize payment processes and enhance player loyalty. The information disclosed within the confidential markings provides GTECH with a competitive advantage within the Industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.4-13
			7.4-18 thru 7.4-20

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
37.4	Secured Method (and Equivalent Backup Method) of Applying Required Signature(s) to Check Stock	None	NA
<b>7.5</b>	<b>Retailer Management</b>	<b>None</b>	<b>NA</b>
Table 40	Retailer Management Response Requirements	None	NA
40.1	Roles, Responsibilities and Detail Requirements	None	NA
40.2	Retailer Management Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 551.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The insert in this section entitled "Retailer Life Cycle Overview" identifies a specific Texas Lottery business process that is confidential and proprietary to the TLC. GTECH has obtained this business process information through its work with the Lottery under the current Lottery Operator Contract. GTECH does not want to disclose any portion of this confidential and proprietary TLC business process without the Lottery's permission. For the purpose of this proposal, we have identified certain areas in the process, using information gathered from the Lottery during the contract period, for which a GTECH-proposed solution would improve, enhance, or streamline the existing TLC process. The information comprising this solution is itself confidential and a GTECH trade secret. All confidential material in this insert describing the proposed solution is the subject of reasonable efforts to maintain its secrecy, as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	Insert Follows 7.5-2



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
40.2	Retailer Management Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in the section under the heading "Recruitment" beginning with "ES Retailer Services provides a collaborative ..." and ending with "... during the visit" is confidential as it contains descriptions of our new ES Mobile Device technology. This material also identifies and contains descriptions of messages to LSRs and R&amp;D solutions driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.5-11
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The bullet of information in the section under the heading "Application Management" beginning with "Data from ..." and ending with "... ESRs application" is confidential as it describes a new ES Mobile Device technology. It also identifies and contains descriptions of the messages that can be sent to LSRs as well as R&amp;D solutions driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.5-13

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
40.2	Retailer Management Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in this section under the heading "Addresses" beginning with "ES Mobile gives ..." and ending with "... system at all times" is confidential as it describes our new ES Mobile Device technology. It also identifies and contains descriptions of messages to LSRs and R&amp;D solutions driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.5-23
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in the section under the heading "Contacts" that begins with "Contacts for various functions ..." and ends with "... provide efficient retailer service" is confidential as it describes GTECH's new ES Mobile Device technology. It also identifies and contains descriptions of messages to LSRs and R&amp;D solutions driven by proprietary software. Disclosure of this material may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.5-24

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
40.2	Retailer Management Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in the section under the heading "Asset Management" beginning with "Through ES Mobile ..." and ending with "... ESRs, or ES Mobile" is confidential as it contains descriptions of our new ES Mobile Device technology. It identifies and contains detailed descriptions of messages to LSRs and R&amp;D solutions driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 551.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The insert in this section entitled "Asset Management" identifies a specific Texas Lottery business process that is confidential and proprietary to the TLC. GTECH has obtained this business process information through its work with the Lottery under the current Lottery Operator Contract. GTECH does not want to disclose any portion of this confidential and proprietary TLC business process without the Lottery's permission. For the purpose of this proposal, we have identified certain areas in the process, using information gathered from the Lottery during the contract period, for which a GTECH-proposed solution would improve, enhance, or streamline the existing TLC process. The information comprising this solution is itself confidential and a GTECH trade secret. All confidential material in this insert describing the proposed solution is the subject of reasonable efforts to maintain its secrecy, as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	<p>7.5-40</p> <p>Insert Follows 7.5-40</p>

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
40.3	Online Access to Transactional Data	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  <i>Both screen captures included in Section 40.3</i> are marked as confidential they show specific and proprietary Enterprise Series data functionality related to Retailer Management within the system, as well as details regarding transactional data, which are based on proprietary software. Disclosure of this material may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also a GTECH trade secret as it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use and is the subject of reasonable efforts to maintain its secrecy.</p>	7.5-57 thru 7.5-58
40.4	Online Submissions of Retailer Applications	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in the section under the heading "Lottery Services Portal (LSP)" beginning with "GTECH is an experienced ..." and ending with "... paper and mailing costs" is confidential as it contains a detailed discussion regarding the new Lottery Services Portal technology. It also identifies and contains descriptions of R&amp;D solutions driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.5-60 thru 7.5-63
<b>7.6</b>	<b>Lottery Gaming System General Requirements</b>	<b>None</b>	<b>NA</b>
7.6.1	System Configuration and Capacity	None	NA



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
<b>Table 42</b>	<b>System Configuration and Capacity Response Requirements</b>	None	NA
42.1	Roles, Responsibilities and Detail Requirements	None	NA
42.2	Configuration Capacity Requirements	None	NA
42.3	Performance Requirements	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The confidential information in this section starts with the heading "N-plexing: Preserving the TLC's Integrity" and ends after the proof box with the heading "Preventing System Downtime." This section contains a description of a mission-critical feature that other replication or preprocessing approaches cannot offer. The information is also marked as confidential as it contains detailed descriptions of GTECH's proprietary replication methods and is associated with proprietary software, which if disclosed, could jeopardize the security of the system and/or its data. This information is also trade secret as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.6-22 thru 7.6-24

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
45.2	Data Exchange Requirements	None	NA
7.6.3	Sales and Marketing System General Requirements	None	NA
Table 47	Sales and Marketing System General Response Requirements	None	NA
47.1	Roles, Responsibilities and Detail Requirements	None	NA
47.2	Player and Retailer Promotions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b>  <b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  <i>The text and screenshots</i> included in this section under the heading "How to Create a Promotion in ES Promotions" contain descriptions (and show promotions) regarding GTECH's proprietary methods and processes used to create player and retailer promotions with Enterprise Series. Disclosure of such information would cause substantial injury to the competitive position of GTECH's business and could jeopardize the security of the Texas Lottery system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.6-69 thru 7.6-71
47.3	Web-based Second-Chance Drawings	None	NA
47.4	Web-based System for Player Registration Program	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
47.5	Web-based Subscription System	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The part of this section that is confidential begins with the text "GTECH's Renaissance Program..." and proceeds to the end of the section with the text "... head-to-head or in tournaments." This confidential material features descriptive information about the technology platform for the GTECH-proprietary player card, Web-based subscription system, and interactive gaming solution, which will provide the Texas Lottery with a platform for streamlined prize payment and customer relationship management. This material also contains confidential information about GTECH's customers and strategies regarding its newest division within the Company, called G2, which is GTECH-proprietary information. The information contained within the confidential markings is also trade secret and provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage and is the subject of reasonable efforts to maintain its secrecy.</p>	7.6-89 thru 7.6-113
<b>7.7</b>	<b>System Management</b>	<b>None</b>	<b>NA</b>
Table 50	System Management Response Requirements	None	NA
50.1	Roles, Responsibilities and Detail Requirements	None	NA



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
50.2	Software Development Life Cycle	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The last graphic in this section titled: "Sample Release Notes" is confidential, as it contains detailed information regarding our checksum procedures. Disclosure of this information could jeopardize the security of the Texas Lottery's system and/or its data as well as the overall security of the Lottery. This trade secret information, if disclosed, would give an improper advantage to a competitor or bidder and cause substantial competitive harm to GTECH. As this information derives independent economic value from not being generally known by our competition, it is the subject of reasonable efforts to maintain its secrecy.</p>	7.7-23
50.3	Test Environment	None	NA
<b>7.8</b>	<b>System Security</b>		<b>NA</b>
Table 53	System Security Response Requirements	None	NA
53.1	Roles, Responsibilities and Detail Requirements	None	NA
53.2	System Security Plan	None	NA



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
53.3	Physical and Logical Security Components	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The screen capture titled "Sample User Group GUI" is marked as confidential as it shows the Enterprise Series data functionality for dynamically grouping terminals within the system, which is based on proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also a GTECH trade secret as it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use and is the subject of reasonable efforts to maintain its secrecy.</p>	7.8-27
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The confidential information in this section beginning with the heading "File and Application Access Controls" and ending after the fourth bullet with the last sentence ending in "... later in this section" contains descriptions of security controls for sensitive data files in the Texas Lottery's system that are supported by proprietary software as well as detailed operational security measures and procedures. Disclosure of this information could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.8-29

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
53.3	Physical and Logical Security Components	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The confidential information in this section beginning with the heading "Retailer Spoofing " and ending with "... specified option Lottery Inside" contains descriptions of a variety of security techniques in the Texas Lottery's system that are supported by proprietary software as well as operational security measures and procedures. Disclosure of this information could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.8-33 thru 7.8-35
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The confidential information in this section beginning with the second paragraph under the heading "Logging – Security Features Second to None" and ending just above the heading "Transactions Protected" later in this section contains detailed descriptions of a variety of security techniques utilized in the Texas Lottery system that are supported by proprietary software as well as operational security measures and procedures. Disclosure of this information and its level of detail could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.8-36 thru 7.8-37



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
53.3	Physical and Logical Security Components	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The confidential information in this section beginning with the paragraph under the heading "GTECH's Unique GGuard Plus Ticket-Protection Solution" and ending just above the heading "Low-Tier File Checksums" later in this section contains detailed descriptions of a variety of security techniques in the Texas Lottery system that are supported by proprietary software as well as operational security measures and procedures. Disclosure of this information could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.8-37 thru 7.8-44
<b>7.9</b>	<b>Reporting</b>	<b>None</b>	<b>NA</b>
Table 56	Reporting Response Requirements	None	NA
56.1	Roles, Responsibilities and Detail Requirements	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
56.2	Reporting Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The first graphic in this section is confidential and begins with the figure title "ES System Portal: Connect to Your Needs" and ends after the graphic's caption. This graphic shows detailed information regarding how a user enters GTECH's ES System through the ES System Portal. Disclosure of this information that directly relates to system software could compromise the Texas Lottery's system security. Disclosure of this information would cause substantial competitive harm to GTECH. In addition, this information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The large 11 X 17 foldout titled "Parameterized Report Template Examples" is confidential as it contains highly detailed information about GTECH's reporting solution including reporting Universes. The Universes in this graphic contain information about proprietary software and a high level of detail about a variety of reports, and disclosure of this information and its level of detail could jeopardize the security of the Lottery's system and/or its data. This material is also trade secret, as it derives independent economic value from not being generally known by our competition and its disclosure would unfairly advantage competing bidders and cause substantial competitive harm to GTECH. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	<p>7.9-4</p> <p>Follows 7.9-6</p>

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
56.2	Reporting Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The second graphic in this section titled: "ES System Portal Screen" is confidential, as it shows detailed information regarding GTECH's ES System Portal. Disclosure of this information could jeopardize the security of the Texas Lottery's system and/or its data as well as the overall security of the Lottery. This material is also trade secret, as it derives independent economic value from not being generally known by our competition and its disclosure would unfairly advantage competing bidders and cause substantial competitive harm to GTECH. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.9-8
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The next instance of confidential information begins with the table titled "Conversion Report Gap Analysis Seven Step Process." It starts with "Step 1: Collect All Existing Lottery Reports" and ends after "Step 7: Train Lottery Staff" and contains detailed descriptions of a Seven Step process for report collection and analyses. The process is based on software that, if disclosed, could compromise the security of the Lottery. This material is also trade secret, as it derives independent economic value from not being generally known by our competition and its disclosure would unfairly advantage competing bidders and cause substantial competitive harm to GTECH. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.9-12

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
56.2	Reporting Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The next screen capture in this section called "Sample Drag and Drop Ad Hoc Report Creation Screen" is confidential as it shows how an authorized user can access data and create customized reports using the GTECH-designed Universes. This screen capture is also associated with system software and system security specifications the disclosure of which may compromise the security of the Lottery, its system, and/or its data. This material is also trade secret, as it derives independent economic value from not being generally known by our competition and its disclosure would unfairly advantage competing bidders and cause substantial competitive harm to GTECH. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.9-23
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The next screen titled "Analyzing Data" is confidential, as it shows the steps that need to be taken to ensure data accuracy is not compromised. This information is confidential and proprietary and is associated with system software and security specifications the disclosure of which may compromise the security of the Texas Lottery, its system, and/or its data. In addition, if this information were disclosed, it would cause substantial competitive harm to GTECH and unfairly advantage competing bidders. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.9-26



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
56.2	Reporting Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The next graphic in this section called "Sample Lottery Dashboard" shows detailed engineering and design features including Sales by Game, Quick Draw Performance by Territory, Quarterly Retailer Count, and State Wide Weekly Sales Report. This information is confidential and is also associated with proprietary system software. Disclosure of this highly detailed information would also cause substantial competitive harm to GTECH and may compromise the security of the Texas Lottery's system and/or its data as well as giving unfair advantage to competing bidders. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.9-30
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The next graphic in this section called "Connection to Data Sources" also shows detailed engineering and design features of the Performance Dashboard. This information is a confidential device designed by GTECH and is also associated with proprietary system software. Disclosure of this level of detail would cause substantial competitive harm to GTECH and may compromise the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and if disclosed would give unfair advantage to competing bidders. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.9-32

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
56.2	Reporting Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The next <i>three</i> graphics in this section called "Sample Screen Showing Game Performance by Retailer," "Sample Screen Showing How to Get a Different View," and "Sample Screen Showing How to Explore Details" are all confidential as they show highly detailed engineering and design features of the Performance Dashboard. This information is confidential and trade secret as it is associated with proprietary system software. Disclosure of this level of detailed information would cause competitive harm to GTECH and may compromise the security of the Texas Lottery's system and/or its data. As trade secret information, it derives independent economic value from not being generally known by our competition, would unfairly advantage competing bidders if known, and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.9-37 thru 7.9-39
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The table identified as "Classroom Training Tailored for Your Staff" contains details regarding the different training course levels for reporting that GTECH will provide to the Texas Lottery's staff which is GTECH confidential and trade secret. If this information is disclosed, then it would cause substantial competitive harm to GTECH. In addition, as a trade secret, it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.9-41 thru 7.9-42



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
56.2	Reporting Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The table (first insert located at the end of Section 7.9) titled "Texas Lottery Reports Available with GTECH's New Reporting Solution" is confidential, as it contains information about the specific reports that will be made available to the Texas Lottery (and includes all of the reports contained on the Lottery's <i>Reports List</i>) with GTECH's new reporting solution. Disclosure of this information would cause substantial competitive harm to GTECH, would unfairly advantage competing bidders if disclosed, and, additionally, may compromise the security of the Texas Lottery. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	Follows 7.9-42
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The next table (second insert located at the end of Section 7.9) titled "Reports in Your RFP Accessible Through SAP BusinessObjects" is confidential as it contains highly detailed information about the availability of specific Texas Lottery reports and how they will be accessed with the new reporting solution. Disclosure of this information would also cause substantial competitive harm to GTECH, would unfairly advantage competing bidders if disclosed, and, additionally, if disclosed may compromise the security of the Texas Lottery. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	Follows prior insert

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
56.2	Reporting Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The last insert located at the end of this section and titled "Universe Table Overview" is also confidential, as it contains detailed reporting information developed by GTECH that includes ad hoc reporting analyses supported by proprietary and trade secret software. Disclosure of this information could jeopardize the security of the Texas Lottery's system and/or its data. In addition, as trade secret information, its disclosure would also cause substantial competitive harm to GTECH and would unfairly advantage competing bidders. As the information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p>	Follows prior insert
<b>7.10</b>	<b>ICS System and Vendor Requirements</b>	<b>None</b>	<b>NA</b>
Table 59	ICS System and Vendor Requirements	None	NA
59.1	Roles, Responsibilities and Detail Requirements	None	NA
59.2	Support of Third Party ICS Vendor	None	NA
59.3	Out-of-Balance Incidents and Electronic Funds Transfers	None	NA
<b>7.11</b>	<b>System Supported Terminal Functions</b>	<b>None</b>	<b>NA</b>
Table 62	System Supported Terminal Functions Response Requirements	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
62.1	Roles, Responsibilities and Detail Requirements	None	NA
62.2	Terminal Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The Terminal Privileges Screen depicts GTECH's processes for users to view and/or manage privileges for a given individual terminal or groups of retailers. The depiction is trade secret and provides a valuable competitive advantage to GTECH in the industry. As the information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The Financial Classes Screen in this section depicts classes that can be assigned by retailer, location, or teller. The depiction is trade secret and provides a valuable competitive advantage to GTECH in the industry. As the information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The User Privileges Screen in this section depicts our process to restrict privileged transaction types to authorized users. The depiction is trade secret and provides a valuable competitive advantage to GTECH in the industry. As the information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p>	<p>7.11-8</p> <p>7.11-9</p> <p>7.11-10</p>

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
62.2	Terminal Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The sentence beginning with "With ES Mobile ..." and ending with "... analysis through the ES Business Intelligence Suite" and including Figure 7.11-6: ES Mobile (and its caption) is confidential because it contains information about a GTECH proprietary and trade secret hand-held tool used by our field service personnel. Confidential information includes gathered survey data. As the information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  Beginning with the Screen Shot "Instant Ticket Ordering Screen" up to the sentence ending with "... Inventory Order and Distribution" is confidential material as it contains detailed descriptions of settlement parameters in GTECH's ES IPS, which are driven by proprietary software. This section also contains descriptions of several confidential R&amp;D solutions, such as ADIS, which is driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	<p>7.11-16</p> <p>7.11-18 thru 7.11-19</p>



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
62.2	Terminal Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The screen capture titled Figure 7.11-8, Managing Messages in ES, and its caption are confidential as they contains detailed information regarding how to create and broadcast messages to retailers using ES Retailer Services (ESRS). Disclosure of this trade secret information and its level of detail to the general public could cause significant harm to GTECH's competitive advantage in the marketplace as it would allow a competitor to gain valuable insight into GTECH's proprietary solutions. It is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b></p> <p>The text starting just before the heading "ESMM Smart Shows™" and ending with the bullet "Combine various business rules: Play a particular slide only on Tuesdays if the jackpot is greater than \$10 million" is confidential as it contains detailed descriptions of the functionality of GTECH's proprietary software. Disclosure of this trade secret information to the public could cause significant harm to GTECH's competitive advantage in the marketplace as it would allow a competitor to gain valuable insight into GTECH's proprietary solutions. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	<p>7.11-21</p> <p>7.11-32 thru 7.11-33</p>



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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
62.5	Prize Inquiry Communications	None	NA
7.12	<b>Sales Terminals and Related System Sales Equipment</b>	<b>None</b>	<b>NA</b>
Table 65	Sales Terminals and Related System Sales Equipment Response Requirements	None	NA
65.1	Roles, Responsibilities and Detail Requirements	None	NA
65.2	Retailer Sales Terminals and Related Equipment	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Beginning with the first sentence under the Hardware heading "When you read about our terminal solutions" and ending with "... fast-action On-line Game" is confidential because it provides information on certain GTECH hardware that has not yet been deployed. This trade secret information derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy. Because GTECH provides specific custom hardware and software in a highly competitive environment, disclosure of this information to a competitor would provide an improper economic advantage by permitting a competitor to gain valuable insight into GTECH's proprietary solutions.</p>	7.12-4 thru 7.12-5

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
65.2	Retailer Sales Terminals and Related Equipment	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>Texas Government Code § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>All information under the heading "Deployment Criteria" is marked confidential because it provides information on GTECH's deployment strategies that are currently in place as well as deployment strategies that are proposed. This material contains confidential and proprietary information based on the best practices and unique software applications. This includes proprietary functionality information about development efforts that are already in place. This trade secret information derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.12-7 thru 7.12-8
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Information included under the heading "Terminals Solutions Designed For Ease of Use" is confidential as it provides information on GTECH's hardware that has not yet been deployed. Because GTECH provides specific custom hardware and software in a highly competitive environment, disclosure of this trade secret information to a competitor would provide an improper economic advantage by permitting a competitor to gain valuable insight into GTECH's proprietary solutions. This material derives independent economic value from not being generally known by our competition. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.12-9 thru 7.12-10



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
65.2	Retailer Sales Terminals and Related Equipment	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The text beginning with the first sentence "Your contract may last 15 years ..." and ending with "... fastest lottery printer on the market today" is confidential as it provides information on GTECH's hardware that has not yet been deployed. This trade secret information derives independent economic value from not being generally known by our competition. It is therefore the subject of reasonable efforts to maintain its secrecy. Because GTECH provides specific custom hardware and software in a highly competitive environment, disclosure of this information to a competitor would provide an improper economic advantage by permitting a competitor to gain valuable insight into GTECH's proprietary solutions.</p>	7.12-13
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>All content contained within the tables entitled "Key Features of the Altura GT1200 and Altura GT1200 SFT" and "Proposed Altura GT1200, SFT, and Printer Size and Weight" is confidential as these tables provide trade secret information concerning GTECH's hardware that has not yet been deployed. This material derives independent economic value from not being generally known by our competition. It is therefore the subject of reasonable efforts to maintain its secrecy. Because GTECH provides specific custom hardware and software in a highly competitive environment, disclosure of this information to a competitor would provide an improper economic advantage by permitting a competitor to gain valuable insight into GTECH's proprietary solutions.</p>	7.12-15 thru 7.12-16



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
65.2	Retailer Sales Terminals and Related Equipment	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>All content contained within the table titled "Altura Terminal Evolution" is confidential and marked as such, because it provides detailed trade secret information regarding GTECH's hardware that has not yet been deployed. This material derives independent economic value from not being generally known by our competition. It is therefore the subject of reasonable efforts to maintain its secrecy. Because GTECH provides specific custom hardware and software in a highly competitive environment, disclosure of this information to a competitor would provide an improper economic advantage by permitting a competitor to gain valuable insight into GTECH's proprietary solutions.</p>	7.12-18
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>All content contained after the heading entitled "The Altura GT1200 SFT" is marked as confidential because it provides trade secret information on GTECH's hardware that has not yet been deployed. This material also derives independent economic value from not being generally known by our competition. It is therefore the subject of reasonable efforts to maintain its secrecy. Because GTECH provides specific custom hardware and software in a highly competitive environment, disclosure of this information to a competitor would provide an improper economic advantage by permitting a competitor to gain valuable insight into GTECH's proprietary solutions.</p>	7.12-20 thru 7.12-22

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
65.2	Retailer Sales Terminals and Related Equipment	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The text beginning with the first sentence "Along with the interfaces for terminal ..." and ending within the caption "... the Altura GT1200 ports are easy to access for field service personnel" is confidential as it contains descriptions of the CPU speed and peripheral expansion by the use of addressable interfaces. If disclosed, GTECH's competitors could improperly obtain economic value from this trade secret information. Because GTECH provides specific custom hardware and software in a highly competitive environment, disclosure of this information to a competitor would provide an improper economic advantage by permitting a competitor to gain valuable insight into GTECH's proprietary solutions.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section starting with the heading "Dual Comm Inside" and ending with "... automatically, without retailer input" contains confidential trade secret information about the architecture of GTECH's Altura GT1200 terminal. The architecture of this terminal is a significant differentiator from our industry competitors. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy and provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	<p>7.12-30 thru 7.12-31</p> <p>7.12-35 thru 7.12-36</p>

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
65.2	Retailer Sales Terminals and Related Equipment	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  Confidential material begins with the heading "Security Implication of Traditional Auto-Cashing" and ends with the text "... the privilege of using SmartCash." This trade secret information contains detailed definitions of the security specifications and design and operational procedures information associated with certain proprietary software. Disclosure of this information may cause competitive harm to GTECH and could jeopardize the security of the Texas Lottery's system and/or its data. As this information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  Confidential material begins with the heading "Security Implications of SKV" and ends with the text "... bar codes on their tickets without any reported issues." This information contains detailed definitions of the security specifications and design and operational procedure information associated with proprietary software. Disclosure of this information may cause competitive harm to GTECH and could jeopardize the security of the Texas Lottery's system and/or its data. As this information is also trade secret and derives independent economic value from not being generally known by our competition, it is the subject of reasonable efforts to maintain its secrecy.</p>	<p>7.12-73 thru 7.12-75</p> <p>7.12-76 thru 7.12-77</p>



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
65.2	Retailer Sales Terminals and Related Equipment	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The paragraph that starts with the heading "Physical and Logical IDs Prevent Unauthorized Access" and ends at the end of this sentence "... normal transactions be permitted" is confidential information, marked as such, as this information contains detailed descriptions of the security aspects and protocols of data security and transaction encryption (software). Disclosure of such would provide potential intruders with points of attack against the Texas Lottery's system. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b>  The next screen capture in this section titled "Sample HP Monitoring Screen" depicts our processes for monitoring equipment. This trade secret depiction is the subject of reasonable efforts to maintain its secrecy as it provides a valuable competitive advantage to GTECH in the industry. Disclosure of this material may permit GTECH's competitors to improperly obtain economic value.</p>	<p>7.12-104 thru 7.12-105</p> <p>7.12-107</p>



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
65.2	Retailer Sales Terminals and Related Equipment	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The section beginning with the heading "Compact Flash Memory" and ending with "... the correct software before allowing any transactions" contains descriptions of the core terminal memory, flash memory, and upgradeable memory plus the capacity to add games and to insert promotions (hardware and software). This trade secret information would cause significant harm to GTECH's competitive advantage if it were to be obtained by a competitor. As this information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.12-108 thru 7.12-111
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>All content contained after the heading entitled "Player Activated Sales Terminals - The Latest Evolution - Gemini" is confidential because it provides trade secret information on GTECH's newly developed hardware and firmware. It derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy. Because GTECH provides specific custom hardware and firmware in a highly competitive environment, disclosure of this information to a competitor would provide an improper economic advantage by permitting a competitor to gain valuable insight into GTECH's proprietary solutions.</p>	7.12-113 thru 7.12-147

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
65.2	Retailer Sales Terminals and Related Equipment	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>All content beginning with the Figure "The Mobile Handheld Terminal" and ending with the sentence "... prints slips to confirm the operation" is confidential as it provides detailed trade secret information regarding certain GTECH hardware and its functionality that is not generally known by our competition. It is therefore the subject of reasonable efforts to maintain its secrecy. Since GTECH provides specific custom hardware and software in a highly competitive environment, disclosure of this information to a competitor would provide an improper economic advantage by permitting a competitor to gain valuable insight into GTECH's solutions.</p>	7.12-154 thru 7.12-157
65.3	Interaction with Back-Office Systems	None	NA
65.4	Retailer Training Manual and Other Options for Training Retailers	None	NA
65.5	In-counter Ticket Dispensing Unit.	None	NA
65.6	In-lane Terminals	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b></p> <p>The text beginning with the caption "How Lottery Inside May Help the TLC" and ending in the caption with the sentence "... how Lottery Inside can increase their lottery sales" contains detailed customer information and analyses that is used to provide individualized customer solutions. Because GTECH provides specific custom analyses derived from proprietary databases in a highly competitive environment, disclosure of this trade secret information to a competitor would provide an improper economic advantage by permitting a competitor to gain valuable insight into GTECH's proprietary solutions. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.12-173 thru 7.12-174

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
65.7	Specialty Terminals and Equipment,	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in this section beginning with the heading "An Instant Ticket Accounting Solution for Texas" and ending with "Lottery Inside and other in-lane solutions" is confidential as this material contains proprietary information that discusses single ticket accounting methodologies for instant tickets through GTECH's ES IPS software. Descriptions include a specific single ticket accounting solution for the TLC. This section also contains several confidential R&amp;D solutions driven by proprietary software. Disclosure of this trade secret information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. As this information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.12-179
7.12.1	Installation, Relocation and Removal	None	NA
Table 67	Installation, Relocation and Removal Response Requirements	None	NA
67.1	Roles, Responsibilities and Detail Requirements	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
67.2	Installation, Relocation and/or Removal Requirements	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Figures 7.12.1-1, Sample Installation Work Order Screen, 7.12.1-2, Sample Search Work Order Screen, 7.12.1-3, Sample Work Order Schedule Detail Screen – CSMA and associated text, 7.12.1-4, Sample Electronic Signature Capture and associated text, 7.12.1-5, Sample CSMA ES Mobile Work Order Item Detail Screen, and 7.12.1-6, CSMA ES Mobile View – Retailer Removal, are confidential, because all contain confidential trade secret information showing the detailed requirements needed, and processes and tools used, by field service personnel visiting Texas Lottery retail locations for terminal installation, relocation and/or removal. This information derives independent value from not being generally known by our competition, and its disclosure would cause competitive harm. All screens identified herein are therefore the subject of reasonable efforts to maintain their secrecy.</p>	7.12-3 thru 7.12.1-8
<b>7.12.2</b>	<b>Maintenance and Repair</b>	<b>None</b>	<b>NA</b>
Table 70	Maintenance and Repair Response Requirements	None	NA
70.1	Roles, Responsibilities and Detail Requirements	None	NA
70.2	Maintenance and Repair of all Terminals and Related Equipment	None	NA
70.3	Repair Functions and Location of Staff	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
70.4	Resolution of Chronic Equipment Problems	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Figure 7.12.2-8, titled "Chronic Retailer Mobile View" is confidential, as it shows a GTECH-proprietary handheld tool and also contains information about GTECH's problem resolution process. This trade secret material derives independent value from not being generally known by our competition, and if disclosed would cause competitive harm. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.12.2-20
70.5	Remote Monitoring of Equipment	None	
<b>7.13</b>	<b>Call Center Support</b>	<b>None</b>	<b>NA</b>
Table 73	Call Center Response Requirements	None	NA
73.1	Roles, Responsibilities and Detail Requirements	None	NA
73.2	Call Center System and Capabilities	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information beginning with the figure titled, "Forecasting Tool Output" and ending with the caption under the figure titled, "Weekly Texas Call Volume: January 09 – December 09," is confidential, as it contains descriptions of GTECH'S tools and processes for forecasting calls and staffing. This trade secret material derives independent value from not being generally known by our competition and if disclosed would cause competitive harm to GTECH. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.13-5 thru 7.13-6



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
73.2	Call Center System and Capabilities	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 551.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information beginning with the text, "Step 6: ES Mobile Provides Case Management," and ending after Figure 7.13-10, Assigning a Case to an FST via ES Mobile," is confidential, as it contains detailed descriptions of GTECH's proprietary handheld tools and the processes we use for managing and servicing retailers in order to maximize their ticket sales. This trade secret material derives independent economic value from not being generally known by our competition and, if disclosed, would cause competitive harm to the Company. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.13-17
73.3	Call Center Staffing and Management	None	NA
73.4	Call Center Staffing and Management Support Retailer-Licensee Base	None	NA
73.5	Call Center Performance Levels	None	NA
73.6	Chronic Problem Resolution	None	NA
73.7	Inventory Order and Distribution	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information beginning under the heading "ADIS" and ending at the end of the content under the heading "The Evolution of Instant Product Merchandising – ADIS" is confidential because it contains information about GTECH's automated instant ticket distribution system. This trade secret information derives independent value from not being generally known by our competition and if disclosed would cause competitive harm to GTECH. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.13-39 thru 7.13-44

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
73.8	Inventory and Supply Management Functions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The figure titled "Instant Ticket Order Management" is confidential because it contains trade secret information about GTECH's Texas-specific instant ticket order management processes and system which derives independent value from not being generally known by our competition and if disclosed would cause competitive harm. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.13-48
73.9	Special, Out of Cycle, Express, Expedited, or Emergency Orders	None	NA
73.10	Retailer Ordering	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)  The screen capture identified as Figure 7.13-22, Order Control Screen, is confidential as this material contains detailed information regarding how terminal orders are placed by a retailer, control procedures, and financial restrictions. Disclosure of this information may cause competitive harm to GTECH and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.13-52



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
73.10	Retailer Ordering	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in this section that begins with the heading "LSR-Assisted Orders" and ends after the second paragraph with the text "... available for review and analysis" is confidential as it contains a description of a new ES Mobile Device technology developed by GTECH. This confidential material also contains descriptions of the types of messages that can be sent to LSRs which is driven by proprietary software. Disclosure of this information may cause competitive harm to GTECH and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.13-53
<b>7.14</b>	<b>Communications Network</b>	<b>None</b>	<b>NA</b>
Table 76	Communications Network Response Requirements	None	NA
76.1	Roles, Responsibilities and Detail Requirements	None	NA



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
76.2	Communications Network Diagrams	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  Confidential material begins with "When designing the TLC's communications network..." and ends after the words "... single-source network communications technology." This material is confidential, as it contains details about GTECH's design methodologies and details regarding the effectiveness of Dual Comm Inside, a patent-pending solution designed by GTECH. Disclosure of such information would cause substantial injury to the competitive position of GTECH's business and could jeopardize the security of the Texas Lottery system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.14-3 thru 7.14-4
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  Confidential material includes the screen captures titled "Sample HP Dashboard," "Sample Screen Showing 'Drill-Down' Status," "Sample Device Details Screen," "Sample Network Topology Map Screens," and "Sample Network Topology Map Screen, Regional Configuration." These screen captures are all confidential as they contain detailed information regarding our methods of monitoring the retailer network and its devices. Disclosure of such information would cause substantial injury to the competitive position of GTECH's business and could jeopardize the security of the Texas Lottery system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	7.14-23 thru 7.14-28
<b>Part 8</b>	<b>Sales and Marketing</b>	<b>None</b>	<b>NA</b>

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
8.1	Overview	None	NA
8.2	Sales Management and Business Development	<p>Texas Government Code Title 5, Chapter 552, Subchapter C  § 552.101, Exception: Confidential Information  § 552.104, Exception: Information Related to Public Bidding  § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</p> <p>The section that begins with the text "The Texas account leadership ..." and ends with the text "... today and tomorrow" contains GTECH-proprietary information about our growth strategies and proprietary tools that we will use to achieve them. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy and provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.2-2 thru 8.2-3
Table 79	Sales Management and Business Development Response Requirements	None	NA
79.1	Roles, Responsibilities and Detail Requirements	None	NA
79.2	Identification of Sales and Management Staff	None	NA



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
79.3	Sales Organization Structure	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The figure titled "Sales Organizational Chart" and its caption contain detailed, confidential information gathered from knowledge and expertise specific to GTECH's experience in Texas. The information disclosed within the confidential markings is a GTECH trade secret and the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an improper opportunity to obtain economic advantage.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 551.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The insert in this section entitled "Retailer Life Cycle Overview Sales Organization" identifies a specific Texas Lottery business process that is confidential and proprietary to the TLC. GTECH has obtained this business process information through its work with the Lottery under the current Lottery Operator Contract. GTECH does not want to disclose any portion of this confidential and proprietary TLC business process without the Lottery's permission. For the purpose of this proposal, we have identified certain areas in the process, using information gathered from the Lottery during the contract period, for which a GTECH-proposed solution would improve, enhance, or streamline the existing TLC process. The information comprising this solution is itself confidential and a GTECH trade secret. All confidential material in this insert describing the proposed solution is the subject of reasonable efforts to maintain its secrecy, as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.2-12
		Insert Follows	8.2-14



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
79.3	Sales Organization Structure	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The figure titled "Dedicated Retailer Recruitment Staff" and its caption contain detailed confidential information gathered from knowledge and expertise specific to GETCH's experience in Texas. The trade secret information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GETCH with a competitive advantage within the industry. Disclosure of such information would give competitors an improper opportunity to obtain economic advantage.</p>	8.2-15
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The figure titled "Locations with Greatest Number of Prospective Retailers" and its caption contain detailed information gathered from research and analyses specific to GETCH's experience in Texas. The trade secret information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy and provides GETCH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.2-20



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
79.3	Sales Organization Structure	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The text starting with "We used market-screening analysis..." and the figure titled "Top 10 Prospective Independent Retailers" and its caption contain information gathered from research and analysis specific to GTECH's experience in Texas. The trade secret information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy and provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>Code § 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The section beginning with the text "National Chain Targets: Discount Channel" and ending with the text "... of national chains" has specific information about GTECH's discussion and progress with national chains and represents confidential discussions and plans GTECH has with these chains. The trade secret information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy and provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	<p>8.2-24 thru 8.2-25</p> <p>8.2-32 thru 8.2-35</p>

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
79.3	Sales Organization Structure	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The section beginning with the heading text "ES Mobile" and ending with the caption text "... actions in the field in real time" contain details and descriptions of the proprietary GTECH ES Mobile tool, which is a trade secret. Being a trade secret, information about its functionality represents a competitive GTECH advantage. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy and provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.2-45 thru 8.2-47
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 551.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The insert in this section entitled "Recruitment Process" identifies a specific Texas Lottery business process that is confidential and proprietary to the TLC. GTECH has obtained this business process information through its work with the Lottery under the current Lottery Operator Contract. GTECH does not want to disclose any portion of this confidential and proprietary TLC business process without the Lottery's permission. For the purpose of this proposal, we have identified certain areas in the process, using information gathered from the Lottery during the contract period, for which a GTECH-proposed solution would improve, enhance, or streamline the existing TLC process. The information comprising this solution is itself confidential and a GTECH trade secret. All confidential material in this insert describing the proposed solution is the subject of reasonable efforts to maintain its secrecy, as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	Insert Follows 8.2-46



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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
79.4	How Proposer Would Provide a Route Sales Model to Support Retailer Locations	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b></p> <p>The image with the heading, "Route Management Sales Call Visit Details" and its caption contains an illustration of a GTECH-proprietary business process for a route management sales call visit. The information disclosed within the confidential markings reflects a process GTECH created based on our specific experience in Texas and on a corporate marketing level. It is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.2-69
79.5	How Proposer would Coordinate Meetings Among the Lottery, Proposer and Retailers	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.101, Exception: Confidential Information</b></p> <p><b>§ 552.104, Exception: Information Related to Public Bidding</b></p> <p><b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section that begins with the heading "ES Mobile Communication" and ends with the text "... ordered the game today" is confidential as it contains a description of a new ES Mobile Device and associated functionality, which was developed by GTECH. It also contains descriptions of the types of messages that can be sent to LSRs which is driven by proprietary software. Disclosure of this information may cause competitive harm to the Company. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	8.2-74
<b>8.3</b>	<b>Marketing</b>	<b>None</b>	<b>NA</b>
Table 81	Marketing Response Requirements	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
81.1	Roles, Responsibilities and Detail Requirements	None	NA
81.2	Proposed Marketing Staff	None	NA
81.3	Marketing Organization Structure	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The Information in this section under the heading "The Marketing Organization Structure and Our Portfolio Development Philosophy" and marked as confidential contains GTECH-specific information, including the marketing organizational structure and the philosophy of our portfolio development. This material derives independent value in that it is not generally known by our competitors. This trade secret information, derived from GTECH research and information gained from such, represents a competitive advantage for GTECH. If disclosed this would cause competitive harm and is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning with "Portfolio Development Philosophy – Game Design" and ending with the text "... research and analysis capabilities" and marked as confidential contains GTECH-specific information including game design and development philosophies that derive independent value from not being generally known by our competitors. This trade secret information derived from GTECH research and information gained from such represents a competitive advantage for GTECH. Its disclosure would cause competitive harm and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	<p>8.3-11 thru 8.3-12</p> <p>8.3-13 thru 8.3-14</p>

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
81.3	Marketing Organization Structure	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning with the figure titled "Sample LMDB Screen – Sales Reports" and ending with the text "... incremental revenue opportunities" contains confidential information that is generally not known by GTECH's competitors, as it contains graphics with financial information that is confidential. If this trade secret material is disclosed, it would cause competitive harm to the Company and is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section under the heading "Analysis, Reporting, and GTECH Enterprise Series Mobile Solution (ES Mobile)" and ending with the bullet "ES Mobile use." is confidential. It contains information that is generally not known by competitors, as it is the direct result of GTECH-specific research and associated information gathered from it. These descriptions afford GTECH a competitive advantage in the industry. The disclosure of this trade secret information would cause competitive harm, and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	<p>8.3-16 thru 8.3-19</p> <p>8.3-20 thru 8.3-21</p>





Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
81.3	Marketing Organization Structure	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in the section under the heading "Building Player Loyalty Through the Renaissance Program" contains confidential information about the GTECH-proprietary Renaissance program that is the direct result of GTECH research and associated design activities. It provides GTECH with a competitive advantage in the industry. This trade secret information is generally not known by competitors and would cause competitive harm if disclosed. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	8.3-26
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in the section under the heading "ES Mobile" contains detailed descriptions of ES Mobile and how it is used and as such is confidential and a trade secret. Being a trade secret, information about its functionality provides a competitive advantage to GTECH within the industry. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy, as disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.3-28

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
<b>8.4</b>	<b>Lottery Sales Representatives</b>	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The Information in this section beginning with "Groundbreaking Technology: The GTECH Enterprise Series Mobile Solution (ES Mobile) ..." and ending after the text "... and reporting capabilities" contains confidential information pertaining to the employees of the TLC. Information that is generally not known by GTECH's competitors. It is therefore the subject of reasonable efforts to maintain its secrecy. The information provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	<b>8.4-2</b>
Table 83	LSR Services Response Requirements	None	NA
83.1	Roles, Responsibilities and Detail Requirements	None	NA
83.2	LSR Organization Structure	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The Information in this section beginning with figure name "New Sales and LSR Organization Structure" and ending after the text "... to support Texas education" contains detailed information pertaining to the employees of the Texas Lottery, information that is generally not known by GTECH's competitors. It is therefore the subject of reasonable efforts to maintain its secrecy. This trade secret information provides GTECH with a competitive advantage within the industry and the disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.4-4 thru 8.4-6

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
83.2	LSR Organization Structure	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning with the heading "Recruitment" and ending several pages later with Figure 8.4-13 contains information pertaining to LSR staff developed by GTECH based on our experiences. This trade secret material provides a competitive advantage to GTECH. ES Mobile is also a trade secret, as it is a new product. Being a trade secret, information about its functionality represents a competitive GTECH advantage in the industry. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.4-16 thru 8.4-17
83.3	LSR Incentive Plan	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning with the figure name "Sales Force Incentive and Contest Prize Amounts Paid" and ending after the figure named "Sample Incentive Plan Alignments and Weights" pertain to LSR staff incentives developed by GTECH based on our experiences. This trade secret material represents a competitive advantage to GTECH as it contains information not generally known by our competitors. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy and its disclosure would give competitors an opportunity to obtain improper economic advantage.</p>	8.4-18 thru 8.4-22

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
83.4	Sales Services to Optimize Performance	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning with the text "We customize our ..." and ending after the figure titled "Texas Lottery Execution Guide" contains GTECH-proprietary information, including detailed information regarding optimizing sales performance and customized marketing support, developed through our exclusive research and information gathering, generally not known by our competitors. The information disclosed within the confidential markings is a trade secret and the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning with the heading text "Customizing Service within Product Categories" and ending after text "... sales profile" contains information regarding how we customize services within certain product categories, which is not generally known by our competitors. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	<p>8.4-23 thru 8.4-25</p> <p>8.4-26 thru 8.4-28</p>

Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
83.4	Sales Services to Optimize Performance	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning with the figure titled "Instant Ticket Retailer Optimization" and ending with the text " ... once the task was complete" contains information regarding ES Mobile that is generally not known by GTECH's competitors. ES Mobile is a trade secret and, as such, information about its functionality represents a competitive GTECH advantage within the industry. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as its disclosure would give competitors an opportunity to obtain improper economic advantage.</p>	8.4-29
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The confidential information in this section begins with the text, "Moreover, the sales force ..." and ends with the text " ... transfer processing." This material contains information concerning ES Mobile that is generally not known by our competitors. ES Mobile is a GTECH trade secret. As such, information about its functionality represents a competitive advantage for GTECH in the industry. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy, as the disclosure of this type of information would give competitors an opportunity to obtain improper economic advantage.</p>	8.4-30





Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
83.4	Sales Services to Optimize Performance	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning under the heading text "ES Mobile" and ending with the caption text "... can share with retailers" contains information about ES Mobile generally not known by competitors. ES Mobile is a GTECH trade secret; as such information about its functionality provides GTECH a competitive advantage within the industry. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.4-36
8.4.1	Retailer Visit	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning with the text, "ES Mobile is a great help ..." and ending after "Staff, route, and time management" is confidential as it contains discussions of new ES Mobile Device technology. This trade secret material identifies and contains descriptions of ES Mobile functionality and associated R&amp;D solutions driven by proprietary software and is information generally not known by competitors. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.4-43
Table 85	Retailer Visit Response Requirements	N/A	N/A
85.1	Roles, Responsibilities and Detail Requirements	N/A	N/A



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
85.2	Retailer Visits and Support	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning under the heading, "Step 1: Plan" is confidential as it contains discussions of new ES Mobile Device technology. This trade secret material identifies and contains descriptions of ES Mobile functionality and associated R&amp;D solutions driven by proprietary software. This information is generally not known by competitors and provides GTECH with a competitive advantage within the industry. The information disclosed within the confidential markings is therefore the subject of reasonable efforts to maintain its secrecy and the disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.4-46
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning with the text, "Conducting supply, POS material, equipment, and peripheral inventories ..." and ending after "... and equipment" is confidential as it contains discussions of new ES Mobile Device technology. This material identifies and contains descriptions of ES Mobile functionality and associated R&amp;D solutions driven by proprietary software. This trade secret information is generally not known by competitors and, as it provides GTECH with a competitive advantage within the industry, the information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.4-47

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
85.2	Retailer Visits and Support	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning with the heading, "Step 5: Report" is confidential as it contains discussions of new ES Mobile Device technology. This material identifies and contains descriptions of ES Mobile functionality and associated R&amp;D solutions driven by proprietary software. The section also contains information on our strategies related to retailer optimization – in particular, a strategy for developing a new and unique approach for enhanced retailer visits. The confidential material includes strategic analysis results and process outlines. All of this trade secret information is not generally known by our competitors. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.4-53 thru 8.4-73
85.3	LSR Performance Management	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section beginning with the figure titled "Sample Random Compliance Audit" and ending with "... completion of the task" in the last cell of the table is confidential as it contains details concerning a new auditing process. This trade secret information is not generally known by GTECH's competitors. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.4-76

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
85.3	LSR Performance Management	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this section that begins with the heading "ES Mobile – Beyond the Requirements" and ends several pages later with "... solution for the Texas Lottery" is confidential as it contains discussions of new ES Mobile Device technology. This material identifies and contains descriptions of ES Mobile functionality and associated R&amp;D solutions driven by proprietary software. This trade secret information is generally not known by GTECH's competitors. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.4-77 thru 8.4-90
8.4.2	LSR Ticket Retrieval, Transfers and Returns	None	NA
Table 88	LSR Ticket Retrieval, Transfers and Returns Response Requirements	None	NA
88.1	Roles, Responsibilities and Detail Requirements	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
88.2	Ticket Retrieval, Transfers and Returns	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information that begins just before the heading "88.2 Ticket Retrieval, Transfers and Returns" and ends with the last paragraph "For more information on our new ADIS System ..." is confidential as it contains a description of confidential R&amp;D solutions, (specifically ADIS) driven by proprietary software. Disclosure of this trade secret information and its level of detail may cause competitive harm to GTECH and could jeopardize the security of the Texas Lottery's system and/or its data. As this information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information under the heading "Returns, Transfers and Retrievals" beginning with the sentence "When a retailer views (and prints if desired) ..." and ending with "ES Mobile's wireless printer." is confidential as it contains a description of a confidential and unique R&amp;D solution, (ES Mobile), which is driven by proprietary software. Disclosure of this trade secret information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. As this information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p>	8.4-91 thru 8.4-94
			8.4-95





Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
88.2	Ticket Retrieval, Transfers and Returns	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The figure 8.4-67 entitled "Operation Procedure – Damaged Ticket Return" contains detailed information regarding what specific steps are taken when damaged tickets are returned. This trade secret material derives independent value from not being generally known by our competition. As its disclosure would cause competitive harm to GTECH, it is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information under the heading "Packing and Transferring Returns to the Warehouse" beginning with the sentence "Once all packs being returned have been scanned' ..." and ending with "... police or another government agency." is confidential as it identifies and contains a description of a confidential R&amp;D solution, called RFID, which is driven by proprietary software. The material also contains discussions of return processes using ES Mobile, also an R&amp;D solution. Disclosure of this trade secret information may cause competitive harm to GTECH and could jeopardize the security of the system and/or its data. As it derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p>	<p>8.4-101</p> <p>8.4-102 thru 8.4-103</p>



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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
88.2	Ticket Retrieval, Transfers and Returns	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in this section under the heading "Recording Arrival at the Warehouse" beginning with the paragraph "By re-engineering our Pick Pack areas ..." and ending with "... review and resolution." is confidential as it contains proprietary information that discusses processing returns and an advanced packaging system we will implement for the Texas Lottery, a confidential R&amp;D solution driven by proprietary software. Disclosure of this trade secret information may cause competitive harm to GTECH and could jeopardize the security of the system and/or its data. This information derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	8.4-105
88.3	Retailer-to-Retailer Pack Transfers	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The figure titled "Processing Transfers" contains detailed, trade secret information concerning how transfers are processed, which derives independent value from not being generally known by our competition. Its disclosure would cause competitive harm to GTECH and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	8.4-107
Table 89	LSR Ticket Retrieval, Transfers and Returns	None	
8.4.3	Instant Ticket Game Close	None	NA
Table 91	Instant Ticket Game Close Response Requirements	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
91.1	Roles, Responsibilities and Detail Requirements	None	NA
91.2	Instant Ticket Game Close	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  Beginning with the figure title "Sample ES Game Parameters Screen" up to "ES Mobile After the End of Validation," and the last sentence beginning with "The same business processes that apply ..." are confidential as this information identifies and contains descriptions of settlement parameters in GTECH's ES IPS, which is driven by proprietary software. This section also contains several confidential R&amp;D solutions, such as ADIS and ES Mobile, driven by proprietary software. Disclosure of this trade secret information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. As this information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p>	8.4-113 thru 8.4-117
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in the section under "Collecting End-of-Game Returns," beginning with "The LSR will place the packs ..." and ending with "...Instant Ticket Delivery," is confidential as it contains discussions regarding the use of RFID and details regarding exactly how it works. RFID is new technology and is GTECH's proprietary information. This confidential R&amp;D solution is driven by proprietary software. Disclosure of this trade secret information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. As it derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p>	8.4-118 thru 8.4-119

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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
<b>8.5</b>	<b>Retailer Contests and Retailer-Based Player Promotions</b>	<b>None</b>	<b>NA</b>
Table 93	Retailer Contests and Retailer-based Player Promotions Response Requirements	None	NA
93.1	Roles, Responsibilities and Detail Requirements	None	NA
93.2	Contests and Promotions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The first instance of confidential information in this section begins with the figure titled "Promotional Calendar" and ends after the graphic titled "Promotions and Industry Update Newsletter Examples" and its caption ending with "... information you need to help your lottery grow." The two figures and the text in between contain confidential descriptions and material regarding how GTECH plans to help the Lottery run highly successful promotions (outlines each facet), which are in line with the Lottery's overall business objectives. The trade secret information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an improper opportunity to obtain economic advantage.</p>	8.5-5 thru 8.5-7



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
93.2	Contests and Promotions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information beginning with the figure title "Sample LMDB Screen ..." and ending with the caption text "... we will share it" contains confidential trade secret information about the architecture of GTECH's Lottery Marketing Database and the functionality of our analytic capabilities. The LMDB is proprietary to GTECH and is a substantial industry differentiator. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.5-8
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The section beginning with the heading text, "Web-Based Player Registration" and ending with the text "... maximize their effectiveness" contains GTECH-proprietary information and strategies developed specifically for this project. This information is a GTECH trade secret as it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use and is the subject of reasonable efforts to maintain its secrecy.</p>	8.5-26 thru 8.5-29

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
93.2	Contests and Promotions	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The section beginning with the figure title, "Retailer Contest Timeline for Free Packs" and ending with the caption title "... function correctly" contains an illustration of a GTECH-proprietary business process. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.5-34
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The section beginning with the heading text, "ES Mobile" and ending with the text, "... Texas Lottery retailers" contains information about a GTECH-proprietary tool. ES Mobile is a GTECH trade secret and information about its functionality provides GTECH a competitive advantage. As it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use, this information is the subject of reasonable efforts to maintain its secrecy.</p>	8.5-39



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
93.3	Retailer Incentive Programs	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The section beginning with the figure title, "Sample Incentive Sales and Retailer Services Reports" and ending with the phrase "... incentive for a program" contains confidential trade secret information including screen captures from a GTECH terminal and retailer Website. These screen captures are proprietary to GTECH. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.5-43
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The section beginning with the header text "Future Retailer Incentive Concept Ideas" and ending with the caption text "... aware of the program" contains GTECH-proprietary strategies and detailed descriptions and ideas in the area of retailer development. The trade secret information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.5-44 thru 8.5-47

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
93.3	Retailer Incentive Programs	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The figure titled "Sample Retailer Incentive Analysis" and its caption contain confidential analyses developed from information gathered that is specific to GETCH's experience in Texas. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy and provides GETCH with a competitive advantage within the industry. Disclosure of this trade secret information would give competitors an opportunity to obtain improper economic advantage.</p>	8.5-48
<b>8.6</b>	<b>Promotional Events and Retailer Promotions</b>	<b>None</b>	<b>NA</b>
Table 95	Promotional Events Response Requirements	None	NA
95.1	Roles, Responsibilities and Detail Requirements	None	NA
95.2	Promotional Equipment and Capabilities	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information beginning with the figure titled "Potential Targeted Retailers for Additional NASCAR Promotions" and ending with the caption text "... select stores to participate" contains a screen capture of GETCH-specific analyses. This material represents unique knowledge gained through our experience in Texas. The trade secret information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GETCH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.6-8

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
95.2	Promotional Equipment and Capabilities	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The section beginning with the heading text, "Turning Events into Analytic Research Opportunities" and ending with the text "... direction of the TLC" contains information about the functionality of a specific game testing tool. This tool and our efforts to develop it are specific and proprietary to GTECH. It is also associated with proprietary software. This information is a GTECH trade secret as it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use and is the subject of reasonable efforts to maintain its secrecy.</p>	8.6-17
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information beginning with the header text "Texas State Fair" and ending with the text "... insert on the following page." is confidential. The trade secret information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy and provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	8.6-20 thru 8.6-22

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
95.2	Promotional Equipment and Capabilities	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 551.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The insert in this section entitled "Promotional Materials Tracking" identifies a specific Texas Lottery business process that is confidential and proprietary to the TLC. GTECH has obtained this business process information through its work with the Lottery under the current Lottery Operator Contract. GTECH does not want to disclose any portion of this confidential and proprietary TLC business process without the Lottery's permission. For the purpose of this proposal, we have identified certain areas in the process, using information gathered from the Lottery during the contract period, for which a GTECH-proposed solution would improve, enhance, or streamline the existing TLC process. The information comprising this solution is itself confidential and a GTECH trade secret. All confidential material in this insert describing the proposed solution is the subject of reasonable efforts to maintain its secrecy, as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information that begins with the heading "ES Mobile and Execution" and ends with "... Section 9.6, Promotional Merchandise Inventory," including Figure: 8.6-14, ES Mobile, and its caption is confidential, as it contains performance details concerning GTECH's new product, ES Mobile. ES Mobile is a GTECH trade secret and information about its functionality provides GTECH with a competitive advantage. If this information were disclosed, it would cause competitive harm to our Company. As it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use, it is the subject of reasonable efforts to maintain its secrecy.</p>	<p>Insert Follows 8.6-22</p> <p>8.6-24</p>

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
95.3	Promotions Team	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The figure titled "GTECH Proposed Promotions Team" and its caption contain detailed, confidential information gathered from knowledge and expertise specific to GTECH's experience in Texas. The information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an improper opportunity to obtain economic advantage.</p>	8.6-26
95.4	Alternative Approaches to Events and Promotions	None	NA
8.7	Marketing Materials and Related Equipment	None	NA
Table 98	Marketing Materials and Related Equipment Response Requirements	None	NA
98.1	Roles, Responsibilities and Detail Requirements	None	NA



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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
98.2	Marketing Materials and Related Equipment	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The figure titled "Sample Merchandising Best Practices ..." contains GTECH-proprietary best practice strategies developed by utilizing our unique expertise. The trade secret information disclosed within the confidential markings is the subject of reasonable efforts to maintain its secrecy as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The confidential material in this section begins with the heading text, "ES Mobile" and ends with the text "... returns to Texas" contains a detailed description of ES Mobile and how it is used in the field. ES Mobile is a GTECH trade secret. Information about its functionality provides GTECH a competitive advantage and would cause competitive harm if disclosed. As it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use, it is the subject of reasonable efforts to maintain its secrecy.</p>	<p>8.7-38</p> <p>8.7-39 thru 8.7-40</p>

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
98.2	Marketing Materials and Related Equipment	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The section that begins with the heading text, "Renaissance Card" and ends with the text "... System General Requirements" contains information about GTECH's proprietary Renaissance Card offering, developed through GTECH-specific research, information-gathering, and strategies that afford GTECH a competitive advantage in the industry. This information is a GTECH trade secret as it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use and is the subject of reasonable efforts to maintain its secrecy.</p>	8.7-42 thru 8.7-43
98.3	Updating Signage	None	NA
8.8	Research and Lottery Product Development	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The figure titled: "Portfolio Development Philosophy and Game Development" and its caption contain GTECH-proprietary strategies for game development. Disclosure of our strategy would give competitors an opportunity to improperly obtain economic advantage through the research work and planning we have done in the area of game development. This information is also a GTECH trade secret, as it derives independent economic value from not being generally known by a person able to obtain economic value from its disclosure or use and is the subject of reasonable efforts to maintain its secrecy.</p>	8.8-2
Table 101	Research and Game Development Response Requirements	None	NA
101.1	Roles, Responsibilities and Detail Requirements	None	NA



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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
101.5	Research and/or Data Analyst Staff	None	NA
<b>Part 9</b>	<b>Warehouse and Distribution</b>	<b>None</b>	<b>NA</b>
9.1	Overview	None	NA
<b>9.2</b>	<b>New Instant Ticket Delivery and Storage</b>	<b>None</b>	<b>NA</b>
Table 103	New Instant Ticket Delivery and Storage Response Requirements	None	NA
103.1	Roles, Responsibilities and Detail Requirements	None	NA
103.2	Managing, Fulfilling, and Storing Orders	<p>Texas Government Code Title 5, Chapter 552, Subchapter C  § 552.101, Exception: Confidential Information  § 552.104, Exception: Information Related to Public Bidding  § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</p> <p>Figure 9.2-2 in this section titled "Proper Mix of Manual and Automation to Optimize" and ending under the caption "Levels of Automation ..." contains detailed information regarding specific warehousing and distribution processes that includes information regarding how orders are managed, fulfilled, and stored. This information is confidential and trade secret as these processes derive independent value from not being generally known by our competition. Disclosure of this information would cause competitive harm to GTECH and would give an unfair advantage to a competitor or bidder, and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.2-6



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
103.2	Managing, Fulfilling, and Storing Orders	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Figure 9.2-3 titled "Examples of Statutes to Manage Instant Tickets" and ending under the caption ending with "... promotes ticket security." contain detailed information on pack statuses and ticket security that are confidential and a trade secret as they derive independent value from not being generally known by our competition. Disclosure of this information would cause competitive harm to GTECH and would give an unfair advantage to a competitor or bidder, and is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in this section beginning with "ADIS (Automated Distribution Instant System)" and ending with "... they display for sale (settlements)." is confidential as it identifies and contains a description of a confidential R&amp;D solution, (ADIS ), that is driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	<p>9.2-9</p> <p>9.2-10 thru 9.2-11</p>



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
103.2	Managing, Fulfilling, and Storing Orders	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Confidential material begins with figure 9.2-4 titled "Warehouse Order Summary" and ends under the caption "A Roadmap for Fulfilling Orders ..." This material contains detailed trade secret information regarding order fulfillments that is GTECH's ES IPS proprietary software. This information as derives independent value from not being generally known by our competition and its disclosure would cause competitive harm to GTECH and would give an improper advantage to a competitor or bidder. It is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The text beginning with the heading "GTECH Enterprise Series Mobile Solution (ES Mobile)" and ending with "... Instant Ticket Delivery." is confidential as it contains proprietary information that includes discussions and descriptions of specific instant ticket delivery and storage solutions for the TLC. This section also contains several confidential R&amp;D solutions driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	<p>9.2-12</p> <p>9.2-13 thru 9.2-20</p>

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
103.3	Staging and Distribution Plan	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The text beginning with the heading "New Game" and ending with "Number of boxes used: 1100" is confidential as it provides detailed information regarding new games and replenishment information. This is proprietary and confidential information which is also associated with proprietary software. Disclosure of this information may cause competitive harm to GTECH and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p> <p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The figure titled "GTECH's TX Warehouse Layout" and the figure titled "Features and Benefits of GTECH's Warehouse Layout" are confidential as they contain detailed information about the warehouse facility layout and its features and benefits to the Lottery and warehouse staff. This information may compromise the security of the Lottery, as this material discloses details about the warehouse facility. This information is a trade secret as this material derives independent value from not being generally known by our competition. Disclosure of this information would cause competitive harm to GTECH and would give an advantage to a competitor or bidder, and is therefore the subject of reasonable efforts to maintain there secrecy.</p>	<p>9.2-27 thru 9.2-28</p> <p>9.2-29 thru 9.2-30</p>

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
103.3	Staging and Distribution Plan	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  Confidential material begins with the heading "Packaging and Storing New Games for Distribution" and ends with "...throughout the week." This material is confidential as it contains descriptions and details of GTECH's warehouse which, if disclosed, could jeopardize the security of the Texas Lottery. The content within the confidential markings consists of GTECH trade secrets, and the disclosure of this information could provide an unfair advantage to a competitor. Furthermore, by providing insight into GTECH's procedures for updating software, such disclosure would provide potentially valuable information to those seeking to breach the security of GTECH's systems. It is therefore the subject of reasonable efforts to maintain there secrecy.</p>	9.2-33
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The text under the heading "Plan to Stage and Distribute Daily Orders," beginning with "In contrast to initial distribution, replenishment games are ..." is confidential as it contains discussions of initial distribution and replenishment methodologies for instant tickets, which are driven by proprietary software. Disclosure of this information and its level of detail may cause competitive harm to GTECH and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.2-34
103.4	Warehousing and Distribution Methodology and Staffing Plan	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
9.3	Instant Ticket Delivery	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The graphic in this section numbered 9.3-1 and titled "Instant Ticket Supply Chain Management" is confidential as it shows detailed information regarding how instant tickets are managed starting with the supplier, following the chain (warehouse, LSR, retailers, etc.), and ending with the destruction of some inventory (end of life). Disclosure of this trade secret information and its level of detail may cause competitive harm to the Company. As this information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.3-2
Table 106	Instant Ticket Delivery Response Requirements	None	
106.1	Roles, Responsibilities and Detail Requirements	None	
106.2	Processing and Shipping Orders on Weekends/Holidays	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The graphic in this section identified as Figure 9.3-2 and titled "Order Generation and Fulfillment Process" is confidential as it shows details regarding GTECH's fool-proof instant ticket distribution process including initial orders and replenishment of instant tickets. If this highly detailed, trade secret information were released, it would give an improper advantage to a competitor or another bidder and such disclosure would cause substantial competitive harm to GTECH. Since this information derives independent economic value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.3-3

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
106.3	Documenting Deliveries	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The graphic in this section identified as Figure 9.3-3 and titled "Instant Ticket Delivery Process" is confidential as it shows step-by-step how instant tickets begin the delivery process from the warehouse through pack confirmation and then sales to customers. Each step of this process contains the actions taken to ensure safe, secure delivery of instant tickets to retailers. If this information were released, it would give an improper advantage to a competitor or another bidder and such disclosure would cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.3-5
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The next graphic in this section identified as Figure 9.3-4 and titled "Examples of Statuses to Manage Instant Tickets" plus the paragraph following this table with the heading "Full Traceability and Visibility for the TLC" are confidential as they identify and contain descriptions of pack status terminology, descriptions of certain procedures and the security and traceability of all orders. Confidential information in this section also includes a description of the functionality of ES Mobile, which greatly increases visibility in the field for the Lottery's LSRs. If this information were released, it would give an improper advantage to a competitor or another bidder and its disclosure would cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.3-7 thru 9.3-8
106.4	Delivery Plan for Geographically Remote Retailers	None	NA



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
106.5	Packaging Instant Tickets for Delivery	None	NA
106.6	Preventing Omitted or Other Defective Packs from Being Shipped	None	NA
106.7	Methods, Procedures, Hardware and Software for Monitoring Inventory	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Information in this section starting with the heading "ES Mobile Instant Ticket Reporting with ES Business Intelligence Suite" and ending with the text "... TLC's contributions to the School Foundation Fund" is confidential as this material contains details regarding the reporting of instant ticket sales, inventory status, warehouse inventory, newly launched games, and sales inventory plus what can be accomplished with those reports. If this confidential information were disclosed, it would give an improper advantage to a competitor or another bidder and cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.3-15 thru 9.3-16



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Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
9.3.1	Warehouse Instant Ticket Return Verification	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Confidential material in this section begins right after the heading "Warehouse Instant Ticket Return Verification" and ends after the text "... saving time and increasing efficiencies." This material contains detailed descriptions of step-by-step processes regarding manual returns, full pack ticket returns plus a graphic titled "Optimizing Ticket Returns to the Central Distribution Warehouse." This material also contains information about RFID tags, the RFID portal, color-coded seals, and how the terminal supports the processes. If this information were disclosed, it would give an improper advantage to a competitor or another bidder and such disclosure would also cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.3-20 thru 9.3-23
9.3.1	Warehouse Instant Ticket Return Verification	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 551.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The insert in this section entitled "Instant Ticket Return Process" identifies a specific Texas Lottery business process that is confidential and proprietary to the TLC. GTECH has obtained this business process information through its work with the Lottery under the current Lottery Operator Contract. GTECH does not want to disclose any portion of this confidential and proprietary TLC business process without the Lottery's permission. For the purpose of this proposal, we have identified certain areas in the process, using information gathered from the Lottery during the contract period, for which a GTECH-proposed solution would improve, enhance, or streamline the existing TLC process. The information comprising this solution is itself confidential and a GTECH trade secret. All confidential material in this insert describing the proposed solution is the subject of reasonable efforts to maintain its secrecy, as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	Insert Follows 9.3-20

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
Table 109	Warehouse Instant Ticket Return Verification Response Requirements	None	NA
109.1	Roles, Responsibilities and Detail Requirements	None	NA
109.2	Documenting and Storing Partial Packs of Returned Tickets	None	NA
109.3	Instant Tickets in Various Statutes	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b></p> <p><b>§ 552.101, Exception: Confidential Information</b></p> <p><b>§ 552.104, Exception: Information Related to Public Bidding</b></p> <p><b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Confidential material in this section begins just before Figure 9.3-10 titled "GTECH's Procedures for Handling Tickets in Various Statutes" and ends at the end of the table. The material in this table is confidential as it contains the statuses of different tickets, a description of the different statuses, and the processes and procedures regarding how each one is addressed. If this information were disclosed, it would give an improper advantage to a competitor or another bidder and such. Disclosure would also cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.3-26
9.3.2	Stolen and Damaged Instant Ticket Reporting	None	NA
Table 112	Stolen and Damaged Instant Ticket Reporting Response Requirements	None	NA
112.1	Roles, Responsibilities and Detail Requirements	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
112.2	Damaged and Stolen Ticket Processing	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  Confidential material begins with Figure 9.3-11 titled "Sample ES Stolen Ticket Case Status Screen," and ends after its caption with the text "... with this ES report." This screen capture shows detailed information regarding how a user can view stolen inventory and add stolen inventory to the system. If this information were disclosed, it would give an improper advantage to a competitor or another bidder and, besides causing substantial competitive harm to GTECH, could jeopardize the security of the Texas Lottery's system. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.3-30
		<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The next instance of confidential material in this section begins with the heading "Security Features with Single Ticket Accounting" and ends with the text "... a stolen or missing ticket. This material contains information regarding how tickets are stored and when they are activated. If this information were disclosed, it would give an improper advantage to a competitor or another bidder and such disclosure would also cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.3-31
<b>9.4</b>	<b>Instant Ticket and On-Line Ticket Stock Destruction</b>	<b>None</b>	<b>NA</b>
Table 114	Instant Ticket and On-Line Ticket Stock Destruction Response Requirements	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
114.1	Roles, Responsibilities and Detail Requirements	None	NA
114.2	Ticket Destruction	None	NA
114.3	Destruction of Instant and On-Line Ticket Stock	None	NA
9.5	Promotional Item and Point of Sale (POS) Verification and Receiving	None	NA
Table 116	Promotional Item and POS Verification and Receiving Response Requirements	None	NA
116.1	Roles, Responsibilities and Detail Requirements	None	NA
116.2	Receiving, Storage and Distribution of Promotional Items	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Confidential material in this section begins with the text "As shown in the following table ..." including Figure 9.5-1 titled "Integrated Supply Chain Management" and ends after the caption titled "An Integrated Process." This material contains detailed descriptions of how our supply chain methodology manages promotional items and POS material to ensure the utmost efficiency and highest level of security possible. If this information were disclosed, it would give an improper advantage to a competitor or another bidder and such disclosure would also cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.5-2 thru 9.5-3



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
116.2	Receiving, Storage and Distribution of Promotional Items	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The next instance of confidential information in this section begins with "Each element of our proposed process in the next diagram ..." including the graphic/diagram titled "Promotional Item &amp; Point of Sale (POS) Supply Chain Management," the photograph, and ends with the text at the bottom of number 5 "... ES Central Warehouse Inventory Database." This material is confidential, as it contains detailed descriptions of the elements and processes regarding GTECH's supply chain management for successful promotions and POS items. If this information were disclosed, then it would give an improper advantage to a competitor or another bidder and such disclosure would also cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.5-5 thru 9.5-7
116.2	Receiving, Storage and Distribution of Promotional Items	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The information in this section that begins with the heading "New ES Mobile and Distribution by LSR" and ends with the text "... promotional and POS materials." is confidential as it contains a description of a new ES Mobile Device technology developed by GTECH. This confidential material also contains descriptions of the types of messages that can be sent to LSRs to provide for management and accountability of promotional materials, which is driven by proprietary software. Disclosure of this information may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.5-11



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
116.3	Process for Verification, Receiving and Ongoing Inventory of Promotional Items	None	NA
<b>9.6</b>	<b>Promotional Merchandise Inventory</b>	<b>None</b>	<b>NA</b>
Table 118	Promotional Merchandise Inventory Response Requirements	None	NA
118.1	Roles, Responsibilities and Detail Requirements	None	NA
118.2	Process for Handling Incoming and Ongoing Inventory of Promotional Merchandise	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Confidential material in this section begins with Figure 9.6-1 titled "GTECH's Integrated Supply Chain Management" and ends after its caption titled "All Accounted For." This graphic is confidential as it contains GTECH-developed supply chain categories and the elements within each category. If this information were disclosed, it would give an improper advantage to a competitor or another bidder and such disclosure would also cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.6-2

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
118.2	Process for Handling Incoming and Ongoing Inventory of Promotional Merchandise	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 551.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The insert in this section entitled "Promotional Materials Tracking" identifies a specific Texas Lottery business process that is confidential and proprietary to the TLC. GTECH has obtained this business process information through its work with the Lottery under the current Lottery Operator Contract. GTECH does not want to disclose any portion of this confidential and proprietary TLC business process without the Lottery's permission. For the purpose of this proposal, we have identified certain areas in the process, using information gathered from the Lottery during the contract period, for which a GTECH-proposed solution would improve, enhance, or streamline the existing TLC process. The information comprising this solution is itself confidential and a GTECH trade secret. All confidential material in this insert describing the proposed solution is the subject of reasonable efforts to maintain its secrecy, as it provides GTECH with a competitive advantage within the industry. Disclosure of such information would give competitors an opportunity to obtain improper economic advantage.</p>	Insert Follows 9.6-2
118.2	Process for Handling Incoming and Ongoing Inventory of Promotional Merchandise	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The next instance of confidential material in this section begins with the text "As mentioned in the previous sections ..." and ends with the text "... the merchandise is completely useable." This material contains detailed descriptions of how material is immediately identified, RFID technology, and an automated method of document management. If this information were disclosed, it would give an unfair advantage to a competitor or another bidder and such disclosure would also cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.6-4

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
118.2	Process for Handling Incoming and Ongoing Inventory of Promotional Merchandise	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The next instance of confidential material in this section begins with the text "Efficient, auditable, and accountable order fulfillment ..." and ends after the caption under the graphic titled "Promotional Merchandise Supply Chain Management." This information shows the efficient flow of promotional material including the key activity points for processing. If this information were disclosed, it would give an improper advantage to a competitor or another bidder and such disclosure would also cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.6-5 thru 9.6-6
118.2	Process for Handling Incoming and Ongoing Inventory of Promotional Merchandise	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The last instance of confidential material in this section begins with the text "As merchandise is accepted by LSRs ..." and ends with "... for receipt of the promotional merchandise." This information is confidential as contains a description of how the ES Mobile device is used for receipt of promotional merchandise. If this information were disclosed, it would give an improper advantage to a competitor or another bidder and such disclosure would also cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.6-8
<b>9.7</b>	<b>Warehouse and Distribution General Requirements</b>	<b>None</b>	<b>NA</b>
Table 120	Warehouse and Distribution General Response Requirements	<b>None</b>	<b>NA</b>

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
120.1	Roles, Responsibilities and Detail Requirements	None	NA
120.2	Process for Instant Ticket Order Processing and Packing	None	NA
120.3	Process for Preventing Theft of Instant Tickets and Rolls of On-Line Ticket Stock	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C § 552.101, Exception: Confidential Information</b></p> <p><b>§ 552.104, Exception: Information Related to Public Bidding</b></p> <p><b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Confidential material in this section begins with the text "The following steps show how easy ..." and ends at the bottom of the next page after the text "... are then sent out for resolution." This information is confidential as it contains the steps that are taken using ES Mobile to document pack returns. A description of the "full pack return process" is also included. If this information were disclosed, it would give an improper advantage to a competitor or another bidder and such disclosure would also cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	9.7-5 thru 9.7-6
<b>Part 10</b>	<b>Conversion</b>	<b>None</b>	
10.1	Conversion Plan	None	NA
Table 123	Conversion Plan Response Requirements	None	NA
123.1	Roles, Responsibilities and Detail Requirements	None	NA
123.2	Conversion Plan and Process	None	NA
123.3	Project Management Process	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
123.4	Proposed Conversion Staff	<p><b>Texas Government Code Title 5, Chapter 552. Subchapter C. § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The <i>insert</i> titled "Transition Team Organizational Chart" contains diagrams of GTECH's organizational structure that are confidential and a trade secret as they derive independent economic value from not being generally known by our competition. Disclosure of this information would cause competitive harm to GTECH and would give an unfair advantage to a competitor or bidder. GTECH expends significant resources to maintain the protection of this sensitive information from public disclosure.</p>	Insert Follows 10.1-28
<b>10.2</b>	<b>Integration and Testing</b>	<b>None</b>	<b>NA</b>
Table 126	Integration and Testing Response Requirements	None	NA
126.1	Roles, Responsibilities and Detail Requirements	None	NA
126.2	Integration and Testing Process	None	NA
126.3	Acceptance Testing Process and Criteria	None	NA
126.4	Proposed Integration and Test Plan	None	NA
126.5	Backup, Recovery, Failover Process and Test Plan	None	NA
<b>10.3</b>	<b>Implementation and Migration</b>	<b>None</b>	<b>NA</b>
Table 128	Implementation and Migration Response Requirements	None	NA
128.1	Roles, Responsibilities and Detail Requirements	None	NA



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
128.2	Implementation and Migration Strategy and Process	None	NA
<b>10.4</b>	<b>Conversion Plan General Requirements</b>	<b>None</b>	<b>NA</b>
Table 130	Conversion Plan General Requirements Response Requirements	None	NA
130.1	Roles, Responsibilities and Detail Requirements	None	NA
130.2	High-Level Conversion Plan	None	NA
130.3	Structure and Content of Process Documentation	None	NA
130.4	Project Management Methodology	None	NA
130.4.a	Project Management	None	NA
130.4.b	Business Change Management	None	NA
130.4.c	Issue Management	None	NA
130.4.d	Communications Strategy	None	NA
130.4.e	Knowledge Transfer	None	NA
130.4.f	Relationship Management	None	NA



## Confidential Documentation Table



Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
130.4.g	Risk Management and Mitigation	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>Confidential information begins with the text "In all, we have identified many risks ..." and ends with the last bulleted text "... rollout of equipment and training of retailers." This material is confidential as it identifies specific project risks concerning the complexities of integrating with the Texas Lottery's system. If this information were disclosed, it would give an improper advantage to a competitor or another bidder and such disclosure would also cause substantial competitive harm to GTECH. This information is trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	10.4-49
130.4.h	Transition Reporting (Type and Frequency)	None	NA
130.5	Detailed Initial Distribution Plan	None	NA
10.5	Conversion Milestones	None	NA
Table 132	Conversion Milestones Response Requirements	None	NA
132.1	Conversion Plan and Time Chart	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The figure titled "Major Project Milestones and Timeframes" is confidential as it contains detailed information about GTECH's Conversion Plan for the Texas Lottery's implementation. Its disclosure would cause competitive harm to GTECH. Since this trade secret information derives independent value from not being generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p>	10.5-3

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
<b>10.6</b>	<b>End of the Contract Conversion Plan</b>	<b>None</b>	<b>NA</b>
Table 134	End of Contract Conversion Plan Response Requirements	None	NA
134.1	Roles, Responsibilities and Detail Requirements	None	NA
134.2	End of Contract Conversion	None	NA
134.2.a	People Processes	None	NA
134.2.a.1	Knowledge Transfer	None	NA
134.2.b	Management Processes	None	NA
134.2.b.1	Issue Management	None	NA
134.2.b.2	Risk Management and Mitigation	None	NA
134.2.b.3	Exit Reporting (Type and Frequency)	None	NA
134.2.c	Technology	None	NA
134.2.c.1	Handover Procedures	None	NA
134.2.c.2	Tools, Software, Network Connections and Data Transfer	None	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
134.2.d	License Transfer	None	NA
Exhibit Number	NAME OF CONFIDENTIAL EXHIBIT	Statutory and Administrative Code Grounds to Support Confidential Treatment and Explanation (Note: All confidential exhibits are located in the Exhibits Binder.)	NA
2	iTIB Sample Training Booklet (Section 6.8)	Texas Government Code Title 5, Chapter 552, Subchapter C § 552.101, Exception: Confidential Information § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information The Exhibit titled "iTIB Sample Training Booklet" contains confidential information which GTECH paid for and if disclosed would cause competitive harm to our Company. As this information derives independent value from not being generally known by our competition, it is the subject of reasonable efforts to maintain its secrecy.	NA
7	Retailer Best Practices Brochure – English (Section 6.8)	Texas Government Code Title 5, Chapter 552, Subchapter C § 552.101, Exception: Confidential Information § 552.104, Exception: Information Related to Public Bidding § 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information The exhibit titled "Retailer Best Practices Brochure – English" contains detailed information about retailer best practices – developed from decades of GTECH's experience with retailers in many jurisdictions throughout the world. This information is confidential and a trade secret as it derives independent value from not being generally known by our competition. Disclosure of this information would cause competitive harm to GTECH and would give an improper advantage to a competitor or bidder. It is therefore the subject of reasonable efforts to maintain its secrecy.	NA

Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
8	Retailer Best Practices Brochure – Spanish (Section 6.8)	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The exhibit titled "Retailer Best Practices Brochure – Spanish" contains detailed information about retailer best practices – developed from decades of GTECH's experience with retailers in many jurisdictions throughout the world. This information is confidential and a trade secret as it derives independent value from not being generally known by our competition. Disclosure of this information would cause competitive harm to GTECH and would give an improper advantage to a competitor or bidder. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	NA
9	System Architecture and Server Infrastructure (Section 7.6)	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The System Architecture and Server Infrastructure provide a detailed illustration of our Central System hardware configuration (including hardware and software information). This information is highly confidential as its disclosure may cause competitive harm and could jeopardize the security of the Texas Lottery's system and/or its data. This information is also a GTECH trade secret, as it derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	NA
14	Liquidated Damages	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The information in this exhibit identifies liquidated damages paid over the past 5 years. Disclosure of this confidential financial information would cause substantial competitive harm to GTECH. As this financial information is not generally known by our competition, it is therefore the subject of reasonable efforts to maintain its secrecy.</p>	NA

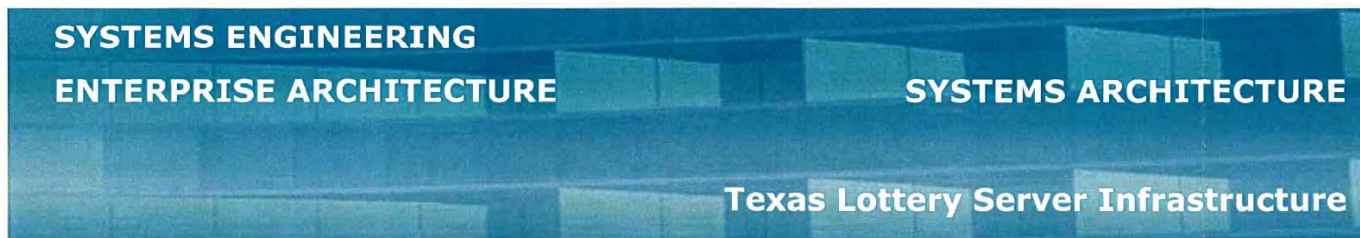
Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
15	Communications Network (Section 7.14)	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p><b>Texas Government Code Title 4, Subtitle E, Chapter 466.022(b) (1) and (2)</b>  The network drawings in this exhibit are confidential, as they show a high level of network design details (the physical and logical designs) of the communications network architecture and technology aspects of the network. The drawings show specific methods and procedures for network redundancy and security. The network configuration is highly confidential for the security of the Lottery because any public disclosure of this degree of system design may make it possible for someone to plan an attack on the Lottery's system. This information is also trade secret. Disclosure of this information derives independent economic value from not being generally known by our competition and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	NA
16	Sample Weekly Status Report (Section 10.4)	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The Exhibit titled "Sample Weekly Status Report Template" contains detailed information about how GTECH manages a project conversion or implementation, including the specific steps it takes that the company developed based on years of experience. This trade secret material derives independent value from not being generally known by our competition and, since its disclosure would cause competitive harm to GTECH, is therefore the subject of reasonable efforts to maintain its secrecy.</p>	NA



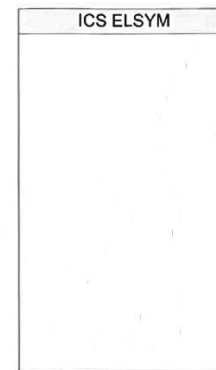
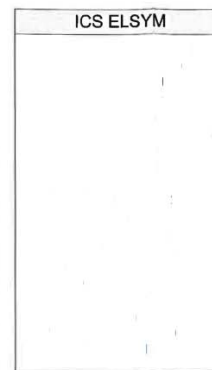
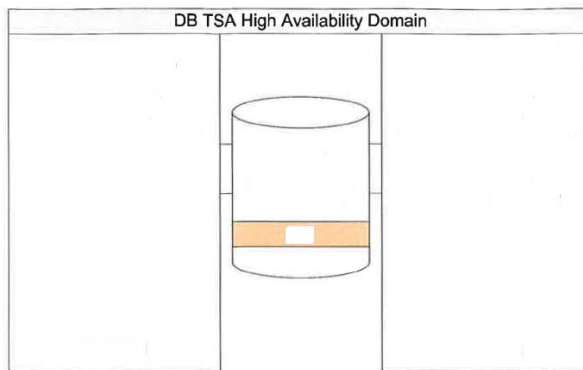
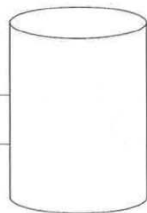
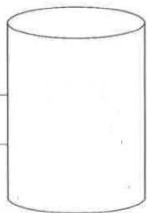
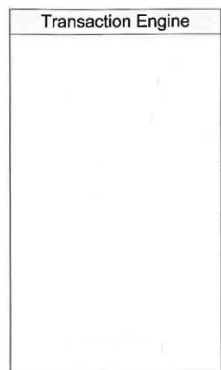
Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
17	Sample Test Plan Template (Section 10.2)	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The Exhibit titled "Test Plan Template" is confidential because it contains the template and a description of the processes and tools through which we test our systems and assist our customers with acceptance testing. This trade secret information derives independent value from not being generally known by our competition, and if disclosed would cause competitive harm. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	NA
18	Project Communication Plan Template (Section 10.4)	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The Exhibit titled "Project Communications Plan Template" is confidential because it contains information about our process for informing our customers about project progress. This trade secret information derives independent value from not being generally known by our competition and if disclosed would cause competitive harm to GTECH. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	NA
19	Detailed Conversion Plan and Time Chart (Section 10.1)	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The Exhibit titled "Detailed Conversion Plan and Time Chart" is a confidential document as it contains highly detailed descriptions of GTECH's project tasks and schedules directly related to GTECH's Conversion Plan for the Texas Lottery, including details of 18 months of pre-contract work. This trade secret information derives independent value from not being generally known by our competition and if disclosed would cause competitive harm to our Company. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	NA



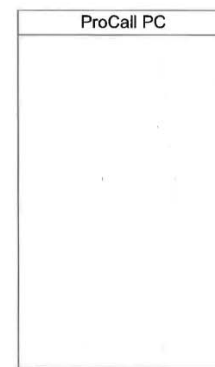
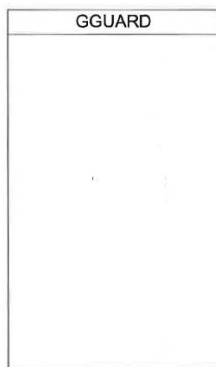
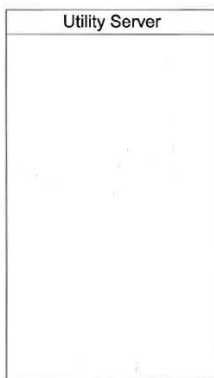
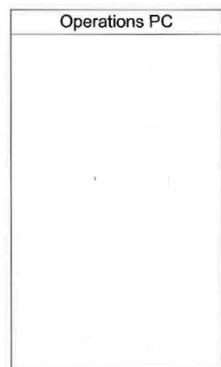
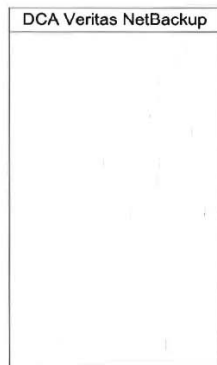
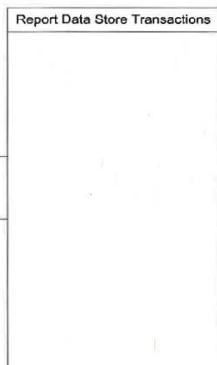
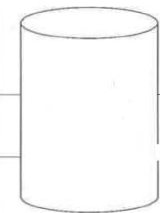
Section Numbers	Section Titles	Statutory and Administrative Code and Grounds to Support Confidential Treatment and Explanation	Page Number(s)
21	Risk Management Plan Template (Section 10.4)	<p><b>Texas Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.101, Exception: Confidential Information</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>The Exhibit titled "Risk Management Plan Template" is confidential because it contains the format in which we document and manage project risk. This trade secret information derives independent value from not being generally known by our competition and its disclosure would cause competitive harm to GTECH. It is therefore the subject of reasonable efforts to maintain its secrecy.</p>	NA
28	GTECH Corporation Financial Statements (Section 4.7.2[1])	<p><b>Government Code Title 5, Chapter 552, Subchapter C</b>  <b>§ 552.104, Exception: Information Related to Public Bidding</b>  <b>§ 552.110 (a)(b), Exception: Trade Secrets, Certain Commercial or Financial Information</b></p> <p>GTECH's Financial Statements are Confidential as GTECH is not a publicly traded company. Disclosure of this information may cause competitive harm to the Company and is therefore the subject of reasonable efforts to maintain its secrecy.</p>	NA



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